

PROPERTY MANAGEMENT

My Galveston Getaway was founded because Cathie was unable to find a property manager that met her expectations. Real estate is a tremendous investment, and properties and owners deserve exceptional treatment. Our number one responsibility as a property manager is to preserve and protect the assets of our owners. Through Hurricane Harvey, prospering through COVID-19 closures of short-term rentals in Galveston, two freezing events including 'SNOWVID', and multiple threatened storms and other 'calamities' the owners who entrust us with their properties for management have learned that we treat their property as if it were our own, employing the highest quality vendors and protecting their investments.

Guests have also come to expect from us and receive exceptional service from first contact through check-out (and re-booking) exceptional customer service, clean, well kept and maintained properties, and personal attention. We have hosted and assisted with celebrations from gender reveals and engagements, anniversaries and birthdays, and even end-of-life celebrations for families. We have housed "victims" of Hurricane Harvey – our neighbors whose homes were damaged or destroyed, medical professionals who worked at our local hospitals during the pandemic which affected so many, and multiple patients receiving extended treatments at UTMB and Shriners' Hospital for Children in Galveston – as well as scores of vacationers. We host champions! Galveston is host to a plethora of competitive events from sports tournaments to cheer & dance, to a Triathlon event each year and we have hosted many competitors and many champions.

Our first contract was signed in late February of 2012. By spring break, we had eight properties in our inventory, all of which were reserved for the week. In the years since, My Galveston Getaway has quickly become the premier vacation rental company, specializing in Seawall condos and beach houses. In a decade, we have earned the trust of dozens of property owners and the renting public alike.

The little things mean a lot to us. With twenty plus years of experience in managing properties, people, and budgets, Cathie has watched the pennies and the dollars have taken care of themselves. That is why we do the extra little things and don't charge for them. If the batteries go out in a remote control, a light bulb burns out, an A/C filter needs replacing, etc., My Galveston Getaway, when able to have our own staff accommodate the need, will fix the problem and won't charge a trip charge to do so. We provide quality bed linens and towels. We aren't in the business of renting hotel rooms. We are offering our guests a home away from home. We want our guests to feel at home, treat your home like it is home, and come back again and again. We do the little things that keep our properties rented to keep our owners happy.

We are always looking to add properties to our inventory of available rentals. If you are a Galveston property owner looking for exceptional treatment, of yourself, your property, and your guests, please contact us today. We can be reached at 409-744-4258 or email us at mygalvestongetaway@gmail.com

We would love to discuss with you in person why we are the premier resource for owners and renters in Galveston looking for a home away from home.