

PARADISE ISLE RESORT

620 West Beach Blvd Gulf Shores, Alabama 36542

- **YOU'RE HERE!**

- To access the BEACH, go to the traffic light and cross the street. There are bathrooms and outdoor showers available beachside!

- **HOURS**

- **OFFICE**

- 10:00AM – 4:00PM, Monday & Wednesday
- 9:00AM – 6:00PM, Saturday
 - 251-948-6811
 - If you have an emergency, call 911. Location: 620 West Beach Blvd in Gulf Shores.
 - If you have an urgent issue with your unit outside of office hours, please text or call the after hours telephone number on office door and leave a message. Make sure to include your name and unit number. We will get back with you as soon as possible.

- **POOL**

- 8:00 am- 10:00pm

- **QUIET HOURS**

- 10:00pm - 8:00am

- **NOTES ABOUT YOUR UNIT**

- There are no assigned parking spaces, but you must have a Paradise Isle Parking Pass hung on your rear-view mirror. Please include unit number and departure date. You can get a pass during our office hours. Limit 2 per unit. If you have guests, please have them park behind you so as to not block in the other guests. Parking pass violations are enforced by our hired Security Company.
- **If you have any issues with your TV and/or Internet:**
 - Call **SecureVision** at 251-967-4455
 - They are available 24/7, with excellent Customer Service.
- We offer Wi-fi under the name: Paradise Isle (unit#). There is no password.
- **ALL** units are Non-Smoking.
 - You may smoke on the deck but please close the door and do not throw butts over the deck.
- Cooking of any kind on the decks or under the units is NOT ALLOWED.
 - There are 2 charcoal grill areas available, located on the east side of the complex. Please clean up as you use them. Metal bins provided for hot coals.
- Dumpsters/Trash cans are located in the fenced in areas on West side of the complex.
- Accommodations are limited to 4 people in the small units and 6 people in the larger units.
- Each unit has a starter pack of paper products and soaps. This is expected to get guests through the first night. *We do not provide additional items during your stay.*
- Please keep your AC functioning well by keeping the fan set to Auto and temperature above 70.
 - Remember to keep the doors and windows closed when the AC is on.

- **PETS**

- **PETS are NOT ALLOWED in Paradise Isle Condominium Association Managed Condominiums.** If there is evidence of a PET in the unit there will be a minimum charge of \$100.00.
- We do allow **Registered Service Animals**, per ADA requirements. Emotional Support Animals are not allowed.
- The **Dog Walk Area** for Registered Service Animals is located on the north side of the complex, in the grassy area. Please clean up after your pet. Baggies are provided.

- **POOL and HOT TUB**

- The pool and hot tub area is open from 8:00am and closes strictly at 10:00pm. **Quiet hours are 10:00pm - 8:00am.**
- **There is NO LIFEGUARD on duty!**
- We know you'll enjoy our great pool area, but please be mindful of others and our family environment.
- There is no food, glass, or smoking allowed in the pool area.
- No one under the age of 5 is allowed in the hot tub.
- Registered Service Animals are allowed in the pool area, but not allowed IN the pool or hot tub. This is per State of Alabama Health Code.

- **LINENS/TOWELS/LAUNDRY**

- Condominium rules prohibit anything such as towels, sheets or clothing from being draped across the deck railings.
- Please Do Not use any linen provided by Paradise Isle to clean off outside chairs, coolers, etc. These items are not to be taken to the pool or beach.
- There is a coin-operated laundry room located behind the office for personal laundering.
 - If needed, Paradise Isle Office can provide a laundry pod for \$2.00.
- Please Do Not wash linen provided by Paradise Isle. **Guests can trade in dirty towels on Wednesday's from 10:00am-1:00pm in the office.**

CHECK-OUT PROCEDURES

1. Check-out time is at **10:00am or earlier**. There will be a charge of \$25.00 for every 15 minutes beyond 10:00am. Our housekeepers need adequate time to prepare the unit for the incoming guests.
2. Please leave sheets on the beds and towels in the tub so the housekeepers can inventory.
3. Please set thermostat to 75 Auto Cool or 65 Auto Heat, in proper season.
4. Please wash all dirty dishes upon your departure.
5. Please take all trash to the dumpsters located in the fenced in areas on the far west side of complex.
6. Don't leave anything behind! Please check your unit for any personal belongings (under beds, in drawers, behind doors). We are not responsible for any items left behind. If any items are found, we can mail them to you for an additional fee.
7. Please **return your parking pass to the office** when you check out. There is a QR code on the refrigerator; when scanned, the housekeepers will know you have checked out.
 - If the office is closed, please place passes in the lockbox, located to the right of the front office door.
8. Please be sure to leave the unit and linens in good condition. Our housekeeping company has the Right to Charge for excessive cleaning or damaged linen.
9. Please place remotes near the tv's. If one is found to be missing or equipment damaged, SecureVision will charge a minimum replacement fee of \$100.

**Thank you for choosing Paradise Isle,
travel home safely and come back soon!**

We would love to hear about your experience and have you visit us again!

Please contact:

gm@paradiseisleresort.com