

Welcome to

Delightfully VILLAINOUS

7660 Comrow St. #203 Kissimmee, FL 34747

WINDSOR HILLS RESORT



www.DelightfullyVillainous.com





Welcome, Villains!

Thank you for choosing Delightfully Villainous at Windsor Hills Resort. We love our place near Disney, and we hope you will, too!

We put this guide together to help you find information about DV203, the resort, and Kissimmee/Orlando. We hope you will find it useful. If you have additional questions or suggestions, please don't hesitate to let us know.

Also, your reviews are absolutely necessary. Our goal is to earn your positive evaluation, so please let us know if there is anything we need to do to ensure it! Then, please take the time to post a review on your booking site upon your return home.

We are so pleased to have you here and we hope you have a fabulous time!

Evil Queen Michele & Dark Regent Sean Ellwood
Owners, Delightfully Villainous & Rebel Base 203



WIFI PASSWORD:
Pain&Panic



INFORMATION ABOUT DV203:

KEYLESS ENTRY:

We have provided a simple keyless entry door lock to eliminate the need to carry a key with you on vacation. The door automatically re-locks after 2 minutes, so your belongings will be safe, even if you forget to lock the door. Your unique entry code will expire after your scheduled checkout.

POOL & SPLASH PARK:

There are also keyless entry codes to access the pool pavilion facilities. Stop by the Welcome Center to pick up wristbands for your entire crew to access all the great amenities. Entry codes will be provided with your wristbands.

TV:

The Villains' Lounge and bedrooms all feature Smart TVs with the most popular streaming apps downloaded, so find yours and log into your account. (Don't forget to log out prior to your departure!) There is also a DVD player, if you decide to rent a video from the clubhouse DVD vending machine.

PARKING:

Parking is provided in the lots in front of the building. A maximum of 3 vehicles is permitted by the resort. There is also a Trailer/RV parking lot for oversized vehicles. Approval must be obtained from Resort Staff prior to your visit. No camping is permitted at any time.

TRASH:

There is a trash bench located outside front door for your convenience. The resort staff attends to removal each day, except Wednesdays and holidays. Please be sure all trash is bagged, lid closed & locked. There is a large dumpster compactor for larger items, located at the corner of Comrow St. DO NOT leave trash on top of/next to the bench. (Raccoons)



RELAX.

*Laughter is timeless,
imagination has no age,
and dreams are forever.*

- Walt Disney

IT'S YOUR
VACATION, TOO

KITCHEN (SCULLERY):

The kitchen is fully equipped with everything you will likely need, including blender, toaster, dishwasher and microwave. There is a traditional pot-style brewer that uses basket-style filters, as well as a Keurig. The countertops are granite. Please only use cleaner in spray bottle under the sink to clean the counters.

WASHER AND DRYER:

Laundry facilities are located in the entry hallway. A starter pod is provided for your first load. Please do not overload!

CEILING FANS:

Ceiling Fans are provided in each room, with labeled switches.

CLIMATE CONTROL:

A digital thermostat is located on the wall in the Dining room. The HVAC is a residential system - not commercial, so it is programmed for a minimum and maximum temperature range.

OTHER HOUSE RULES:

No smoking, vaping, hookahs or use any type of tobacco products inside or outside unit, including balcony & entry.

No pets. Although we absolutely love them, the resort does not allow them in the condominium buildings.

CHECKOUT:

Since all good things must come to an end, please plan to depart by 10:00 AM on your scheduled day. That will allow our team to prepare DV203 for the next guests who may be arriving later the same day. Please ensure all of your personal items depart with you.



COMMUNITY ENTRY:

Guests & visitors are required to validate their reservation with security at the front gate & will be issued a parking pass. Parking passes have barcodes that allow entrance/exit of community.

Drivers must present valid driver's license to confirm ID. You must have a valid driver's license to enter the resort.

After reservation validation, Security Officers will issue each car with a parking pass to allow guests to enter/exit the Windsor Hills community.

Guests must display parking passes on vehicle dashboard, date side UP. When off property, the parking pass should be date side DOWN for security.

These procedures are in place to ensure guests' vacations are protected. All owners and management companies are required to adhere to the Association's legal documents & membership qualifications.

VISITORS/DELIVERIES/GUESTS OF GUESTS:

For your security, all visitors must be registered with Security in order to access the property. Contact the front Guardhouse at **407-397-1464**. All visitors **MUST** have a valid driver's license or military ID.

UBER/Lyft drivers do not require registration.

Amazon, FedEx & UPS deliveries do not require registration.

Grocery Delivery: Guest **must** be present to receive deliveries.

Do NOT arrange delivery to arrive prior to your arrival. It may attract raccoons.

We are not responsible for damaged/missing items or incorrectly delivered orders.

QUIET HOURS: 11:00 pm - 7:00 am

Excessive noise, theft, or disturbing events can be reported to:

Osceola County Sheriff's office: 407-348-2222

Windsor Hills Management Office: 407-787-4255

MAIL/PACKAGES:

No mail or packages will be accepted by the Welcome Center.

US Post Office: 601 Market St. Celebration, FL 34747 407-396-7001

UPS Store: 7862 Orlo Bronson Hwy. Kissimmee, FL 34747 407-390-1899

Pakmail: 14900 E Orange Lake Blvd. Kissimmee, FL 34747 407-238-9560

RESORT RULES & REGULATIONS:

A complete set of Windsor Hills Rules & Regulations are provided in the back of this guide.

WINDSOR HILLS RESORT.

HERE YOU WILL FIND EVERYTHING YOU NEED FOR A VACATION THAT'S OUT OF THIS WORLD.

Featured Amenities & Activities:



- Amazing, zero-entry resort pool**
- Umbrella tables & lounge chairs
- Multi-million dollar Splash Park
- Heated Spa
- Fitness Center
- Tennis Courts*
- Pickleball
- Basketball*
- Volleyball*
- Putting Green
- Picnic Area
- Playgrounds
- Game Room
- Movie Theater
- Billiards*
- Air Hockey*
- Ping-Pong*
- DVD Rentals
- ATM
- Cyber Cafe
- Welcome/Guest Services Center
- Windsor Hills Market Place & Grill
- 24/7 Guarded Gatehouse

* Sports & Game equipment available for rent at the Guest Services Center

** No Life Guard on duty

During your stay with us, be sure to check out all the different things to do right here, within the resort.

There's something for everyone!



LOCAL RESTAURANTS. (JUST A FEW!)

Drafts Sports Bar & Grill

Address: 7700 Westgate Blvd Kissimmee, FL 34747

Phone: (407) 239-0510

Black Angus Steakhouse

Address: 7516 Irlo Bronson Hwy Kissimmee, FL 34747

Phone: (407) 390-1767

Sakura Asian Fusion

Address: 7610 Irlo Bronson Hwy Kissimmee, FL 34747

Phone: (407) 239-8778

IHOP

Address: 7529 Irlo Bronson Hwy Kissimmee, FL 34747

Phone: (407) 396-2033

Perkins Restaurant & Bakery

Address: 1451 Irlo Bronson Hwy Kissimmee, FL 34747

Phone: (407) 396-0845

Bonefish Grill

Address: 7801 Irlo Bronson Hwy Kissimmee, FL 34747

Phone: (321) 677-0103

Chik-Fil-A

Address: 7891 Irlo Bronson Hwy Kissimmee, FL 34747

Phone: (407) 787-4001

Rock & Brews

Address: 3284 Margaritaville Blvd Kissimmee, FL 34747

Phone: (407) 890-0104

Joe's Crab Shack

Address: 7902 Irlo Bronson Hwy Kissimmee, FL 34747

Phone: (407) 787-0041



MAKE THE MOST OF YOUR VILLAINOUS VACATION.

Top Attractions

Walt Disney World Resorts

Reservations: (407) 939-1936

Magic Kingdom

1180 Seven Seas Dr, Lk Buena Vista, FL 32830 (407)939-5277

Animal Kingdom

2901 Osceola Pkwy, Orlando, FL 32830 (407) 939-5277

Hollywood Studios (FEATURING GALAXY'S EDGE)

321 Studio Dr, Lake Buena Vista, FL 32830 (407) 939-5277

Epcot

200 Epcot Center Dr, Orlando, FL 32821 (407) 824-4321

Typhoon Lagoon

1145 E Buena Vista Dr, Orlando, FL 32830 (407) 560-4120

Disney Springs

1486 Buena Vista Dr, Lk Buena Vista, FL 32830 (407) 939-6244

Sea World

7007 Sea World Dr. Orlando, FL 32821 (407) 545-5550

Discovery Cove

6000 Discovery Cove Way, Orlando, FL 32821 (407) 513-4600

Universal Orlando Resort

6000 Universal Blvd, Orlando, FL 32819 (407) 363-8000

Gatorland

14501 S Orange Blossom Trail, Orlando, FL 32837 (407) 855-5496

Tree Trek Adventure Park

7625 Sinclair Rd, Kissimmee, FL 34747 (407) 390-9999

WonderWorks

9067 International Dr, Orlando, FL 32819 (407) 351-8800

Dinosaur World

5145 Harvey Tew Rd, Plant City, FL 33565





Transportation/Shuttle Services

Golden Transportation

407-952-3339

Maingate Transportation

407-390-0000

DV203 Owners

Michele & Sean Ellwood
941-286-5467

Clean Team

Mullins Cleaning Service
321-229-2202

Reservations

DelightfullyVillainous.com

Windsor Hills

Security Guardhouse

407-397-1464

Windsor Hills

Guest Services Center

407-787-4255

Let's stay connected!

Please visit our Facebook & Instagram pages,

@Delightfully Villainous, to post photos and stories about your stay.

Consider it our digital Guest Book! Feel free to use #DV203 to tag your photos.

Don't forget, your positive online review is our ultimate goal.

Be sure to log on once you get home to tell future travelers about your stay. As always, your referrals and repeat reservations are the highest compliments we can receive.

Be assured, we will treat your friends and family as our own!

DelightfullyVillainous.com

Delightfully VILLAINOUS

WINDSOR HILLS RESORT

CONTACT INFORMATION Other Services

Hospital & Medical

AdventHealth Celebration
400 Celebration Pl,
Celebration, FL 34747
Phone: (352) 498-5565

Four Corners ER (Urgent Care)
17430 Bali Blvd,0
Winter Garden, FL 34787
(863)422-5582

Orlando Health South Lake Hospital ER
16966 Cagan, N Ridge Blvd,
Clermont, FL 34714
(352) 394-4071

Police

Osceola County Sheriff's Office
2601 E Irlo Bronson Memorial Hwy,
Kissimmee, FL 34744
(407) 348-1100

Fire

Osceola County Fire Rescue Station 72
595 Celebration Pl,
Celebration, FL 34747
(407) 566-2027

Grocery

Walmart
2855 Old Lake Wilson Dr, Kissimmee, FL 34747
(407)606-0109

Winn-Dixie
7840 W Irlo Bronson Memorial Hwy,
Kissimmee, FL 34747
(407) 397-2210

Publix Super Market at Ovation
7800 Lake Wilson Rd, Davenport, FL 33896
(863) 420-3727

Pharmacy

Walgreens Pharmacy
7767 W Irlo Bronson Memorial Hwy,
Kissimmee, FL 34747
(407) 390-1701

Wine, Beer, Liquor

Kings Supermarket & Liquor
7562 US-192, Kissimmee, FL 34747
(407) 397-2332

**IN THE EVENT OF AN EMERGENCY,
ALWAYS CALL 911**

PLEASE PLAY SAFE

A basic first aid kit is provided for your convenience.

It is located in the Queen's Royal Suite Throne Room below the sink.

SMART DEVICES



Delightfully Villainous is equipped with various Smart Devices throughout the condo, to enable remote control and monitoring.

If you would like to turn off a device, but can't find the switch or plug, please email us at **EvilQueen@DelightfullyVillainous.com**

to let us know, and we will turn it off for you!

**PLEASE DO NOT
UNPLUG ANYTHING!**

This can cause problems with our automation schedule, as devices may not rejoin the network properly.



Delightfully VILLAINOUS

MAGIC SPELLS

control multiple Devices
at different times.

PLEASE

**Do not unplug
anything.**



Contact
Evil Queen Michele
if you have
questions or need
assistance.

Delightfully VILLAINOUS

is outfitted with an Echo Device,
located on the white cabinet near Tick Tock

The wake word is “Alexa”

Just say:

“Alexa, Turn on/off the Villains’ Lounge”

“Alexa, Turn on/off Tick Tock Light”

“Alexa, Illuminate/Dark the Queen’s Bed”

“Alexa, Turn on/off the Queen’s Lamps”

**“Alexa, Ignite/Extinguish
Maleficent’s Brambles”**

PLEASE!!

Ensure that **ALL** trash is
BAGGED & LOCKED

**securely inside the
Trash Box**



Otherwise, you may receive an unwanted visit from
Evil Trash Pandas, who wander this kingdom.

These creatures escaped the Dark Forest, but have not
relinquished their dastardly tendencies. They will leave a path of
destruction and mayhem in their wake.

Please ensure trash is secured - nothing may be loose.



Delightfully Villainous is equipped with a Nest Smart Thermostat

Delightfully Villainous' Thermostat is almost as smart as Magic Mirror!

By casting spells, it will sense your presence, and adjust to the temperature you last set. Change the temp by turning the outer bezel right or left.

Villainous' Nest will also sense your absence, so when DV203 is unoccupied, it will enter "Eco" mode to conserve energy. Upon your return, it will light up to greet you! You'll know what it's up to by the color of the screen:



Cooling



Heating



Holding
(Temp Reached)

Please Note: DV203 has a residential HVAC system - not commercial. Therefore, a cooling temperature range of 72 - 76 has been set to prevent damage to the system. This is especially important in the summer months when heat & humidity are high.