



The Boathouse Guest Guide and House Rules

175 Cliffside Drive, Canandaigua, NY 14624

Hopefully you will find all of the information that you need during your stay in this booklet!
If you need anything else while you are staying here, please contact the following:

Haven Vacation Rental Management (585)755-3933 Monday- Friday 8:30AM - 4:30PM
After hours non-emergency - Text (585)844-5858
Emergencies or urgent matters - Call Amy at (585)622-4663

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Welcome

We hope you have arrived safely and had no trouble finding the home. We want you to make yourself at home right away. We ask that all guests go through the home and report to us any dissatisfaction within the first 24 hours of your stay.

You can reach us at...

Haven Vacation Rental Management

Monday thru Friday 8:30 am - 4:30 pm

Office: 585-755-3933 call or text

After hours, emergencies and weekends -

Text 585-844-5858

Call or text Amy at 585-622-4663

In this booklet, you will find information about our house and the Canandaigua/Finger Lake area. Should you have any other questions or problems during your stay, please contact us immediately so we can assist you.

We hope you enjoy your stay and visit us again in the future!

Check In Information

- The house should already be in the general 67-74 degree temperature range when you arrive depending on the season. You can adjust the wall units in each room to adjust the temperature to your liking. Please review the section in this document on heating and air conditioning so you know how to use all the systems so you can be comfortable.
- Please review all the rules and information provided in this booklet.
- Please report any issues to us immediately!

Check Out Information

- Please hang all used towels or put in the bottom of the empty tub
- Please leave all used beds unmade & place used throw blankets on the seat of the couch in the living room
- Please remove all garbage and take it to the garbage building on the parking platform to drop in the dumpsters. The door code is 1203.
- Turn off all wall HVAC units.
- Please make sure the grill is closed and covered
- Please make sure stove and oven are turned off
- Please turn off all TVs, Lights & Fans
- Please lock all the windows and doors
- Please put dirty dishes in the dishwasher and start the dishwasher.
- Report all damage immediately to property manager
- Have a safe trip and we hope you will be back!

Haven VRM Cleaning Standards

We clean in accordance with the CDC and NY State Guidelines and use the AHLA Safe Stay Standards.

All hard, non-porous surfaces are cleaned and disinfected with products that are on the CDC COVID-19 approved disinfectant list between every guest. All porous surfaces are vacuumed, washed and/or sprayed with a disinfectant.

All used bedding, blankets and towels are washed between every guest. Laundry washed in our facility by our staff is washed using all natural, plant based products to reduce chemical and allergy sensitivities at temperatures recommended by the manufacturer, using the warmest possible temperature and drying completely.

More info can be found at these links:

[cleaning-and-disinfection-guidance-for-public-and-privatefacilities_051021.pdf \(ny.gov\)](#)

[cleaning-and-disinfection-guidance-for-public-and-privatefacilities_051021.pdf \(ny.gov\)](#)

Key Information

Address

175 Cliffside Dr
Canandaigua, NY 14624

Canandaigua Area

The condo is in the Town of Canandaigua and only about 15 minutes away from Canandaigua limits. The City of Canandaigua, at the north end of the lake has a population of over 10,000 and has all the amenities of a small city. All your necessities and services can generally be found within 1-15 miles from the condo. There is a section in this document that provides recommendations on where to go for various things you may need.

Medical Emergency

- First, Dial 911 from your cell phone
- Closest Hospital:
 - UR Thompson Hospital (10.4 Miles away)
 - 350 Parrish St
Canandaigua, NY 14424
 - To reach from house simply:
 - Turn right onto Seneca Point Rd
 - Turn right onto State Rte 21 N follow for Approximately 5 miles
 - Turn right onto Parrish St Ext
 - Continue onto Parrish St

Property Lines

This condo is surrounded by other privately owned condos on all sides but the lake. Some key notes:

- Please respect the property of the adjoining properties by not entering the property of any neighbor.
- Please make sure your car is parked in a designated parking area for your condominium rental unit. There is one overflow guest spot available for your use on the opposite side of the parking lot. These are 1st come, 1st served and not assigned to units.
- There is no parking on the roads in Bristol Harbour.

HOA Amenities and Rules to be Aware of

Note: You have a key card that will give you access to locked amenities. This is located in the binder

Amenities available to you during your stay:

1. Beach
 - a. there is an elevator to the beach, you will need your key card to use
 - b. Guests have use of the Beach Monday thru Friday, except for Labor Day, Memorial Day & July 4th
 - c. please note that the paddle board rental program is not available to guests
 - d. The marina is not available for guest use. There are public marinas down the road that offer rentals.
 - e. Guests may walk to or be dropped off by the elevator, but there is no guest parking in the parking lot/garage adjacent to the elevator.
2. Tennis/Pickleball courts
 - a. Located on Golfside Circle
 - b. Guests may use the courts after 3 pm, unless there is an event. Proper court etiquette for pickleball and tennis must be followed at all times.
3. Playground
4. Basketball court
5. BBQ grill
 - a. HOA grills are not for guest use. Please only use the grill located on the balcony of your unit. Please clean the grill surface of any food residue.
6. Volleyball area
7. Outdoor car wash
8. Community Center bathrooms
 - a. Community Center - The Bristol Harbour Community Center (BHCC) is located across from the tennis/pickleball courts on Golfside Circle.

Rules to be aware of:

1. Parking is not permitted on roads and all roads must be clear for emergency and first-responder vehicles to pass.
2. BEACH RULES –Your cooperation in making the beach and waterfront at Bristol Harbour a pleasant and safe place for all residents and guests is essential by knowing and observing the following:

PRIVATE BEACH

In consideration of Bristol Harbour Village Association (BHVA) owners and invited guests, please adhere to the following rules and regulations:



- ⊗ No lifeguard on duty, swim at your own risk.
- ⊗ Children under the age of 16 need parental supervision.
- ⊗ Please wear applicable footwear.
- ⊗ Attendants are monitoring 10am - 6pm weekends / holidays.
- ⊗ Beach area closed Midnight – 5:00am.
- ⊗ No pets. (excluding to & from boat slips, access road etc.)
- ⊗ Transporting fuel is strictly prohibited in elevator or on beach.
- ⊗ Call 911 in the event of an emergency.



Questions or concerns please call Property Management Team: Crofton Perdue Associates, Inc. 585-248-3840

3. Bicycles are not permitted on tennis courts, sidewalks, pedestrian paths, the elevator walkway, or any other applicable walkways.
4. Flammable substances, like gasoline and propane, are not allowed in the elevator. Smoking is also not allowed in the elevator at any time.
5. Fire Pits are available for resident use only. Renters are not permitted to use.

House

Front Door Lock

- The code you were provided for check-in will unlock the door. Enter the code, followed by the check mark. You will hear the tumbler turn.
- To lock the door, tap on the Yale key after closing the door.

Internet/Wi-Fi

- The house has commercial/pro quality Wi-Fi access points.
- The Wi-Fi information for connecting is:
 - SSID: SpectrumSetup-A9
 - Password: jacketreward423

Dish Washer

- Please empty bulk food waste into the garbage first
- Then rinse the remaining food stuck to the plate/bowl/utensil into the garbage disposal (see garbage disposal section for things that should never go into garbage disposal). You only need a rough rinse to get the majority off.
- Place the rough rinsed item into the dishwasher.

Stove/Oven

- The stove is a glass top electric oven range
- Please keep any flammable items away from the stove

Air Conditioning and Heating

- The house has under window wall units in the living room, Dining Room and Both Bedrooms. Note, these are heat pumps.
- Air Conditioning Tips on a Hot Day
 - On a hot day you want to keep all the doors open to the bedrooms to allow the A/C units in each bedroom to cool the entire house.
 - Turn the ceiling fans on in each bedroom to mix the air.

Electrical Panel

Hopefully during your stay, you won't need to check on any tripped breakers. However, if you do, the panel can be found in the utility closet next to the kitchen.

House Rules

Please refer to the Renter Agreement for a list of terms and conditions. Among those terms and conditions, in paragraph 1, it refers to additional rules and regulations the renter agrees to that are posted on the premises. This is a list of the on-premises rules.

Hazards

- No Firearms
- No Fireworks
- No fires except in the fireplace

General

- No Smoking, Cigars, or Vaping
- No Parties
- No Pets (inside or outside) unless prior permission has been granted
- Please do not rearrange the furniture.
- Please do not enter/open locked Doors, Cabinets, or Storage Chests. The following areas should not be accessed by guests:
 - Closet near bathroom in primary bedroom
- Do not remove the TVs from the wall.
- Do not leave windows open when the house is unattended
- If windows are open, please turn off the air conditioning.

Noise

- Please keep noises to a respectful level for the neighboring properties.

The following shall constitute excessive noise from the hours of 10:00 p.m. until 7:00 a.m. Sunday through Thursday and 11:00 p.m. until 7:00 a.m. Friday and Saturday.

Outdoor Furniture

- Please only use furniture as its intended (e.g., sitting). Please do not climb or use the furniture to hold other things in place/etc.

Local Guide

For those out of town, I hope this section saves you some time finding places of interest quickly.

Immediate Necessities

This is a list of the places closest to the house for must have items and represent our common go-to places. These will show up again under categories below as well. This list is intended to help you find the necessities quickly:

Place	Covers	Address	Distance
Byrne Dairy and Deli	Gas Firewood Propane Ice Cream Convenience Store Items Pizza, Deli, Soda, Milk, Donuts, Coffee, etc.	201 West Ave, Canandaigua, NY 14424	11.0 Mi
Casa Italiana	Italian Deli / Grocery Subs, Deli Salads Pizza/Calzones Italian Desserts	40 Parrish St, Canandaigua, NY 14424	11.0 Mi
Cheshire Farms Creamery	Ice Cream Stand + Other Deserts	10 Parrish St, Canandaigua, NY 14424	11.4 Mi
Wegmans	Large Grocery Super Store Pharmacy Prepared Foods	345 Eastern Blvd, Canandaigua, NY 14424	12.3 Mi
Walgreens	Pharmacy / Drug Store	18 Eastern Blvd, Canandaigua, NY 14424	11.5 Mi
Walmart Supercenter	Everything	4238 Recreation Dr, Canandaigua, NY 14424	13.3 Mi
Runnings	Outdoors/Sporting Goods	3191 Co Rd 10, Canandaigua, NY 14424	13.2 Mi
Lowes	Hardware/Etc.	4200 Recreation Dr, Canandaigua, NY 14424	13.3 Mi
Starbucks	Coffeehouse	10 Muar St, Canandaigua, NY 14424	11.9 mi
Dunkin	Coffee/Donuts	170 Eastern Blvd, Canandaigua, NY 14424	11.9 mi
7 Brew	Coffee/Beverages	106 Eastern Blvd, Canandaigua, NY 14424	11.9 mi

Restaurants / Food / Beverage Service

Here is a list of places to get food near the house. Most are within 5 miles, but some may be up to 10 miles away in case you want to venture further. If they are a bit further away the town name is in parenthesis next to the name.

Please google these on your phone like this "Starbucks near Canandaigua" to get the location/directions.

Restaurants – Unique

These restaurants are either individual establishments or a local small chain. No national chains are listed here and if you want to experience local finger lakes establishments, this a good list google and review the menus.

Naples Restaurants (10+ mi)

- Root's Cafe
- Naples Valley BBQ
- Neapolitan Pizzeria
- Creekside Grill
- Brews and Brats at Arbor Hill
- Naples Hotel Bar and Restaurant (Coming Soon)
- Lock Stock Bar & Grill (Bristol)

Canandaigua Restaurants (10+ Mi)

- Surf and Turf
 - Nolan's on Canandaigua Lake
 - Nick's Chophouse (Rooftop Bar)
- Locally Sourced Menus
 - Rose Tavern at The Lake House
 - New York Kitchen
- Ethnic
 - Sakura Japanese Steakhouse and Sushi Bar
 - Laguna Grande Mexican Restaurant
 - Rio Tomatlan Mexican
 - Rhienblick German
 - Bon Ami French Bistro
 - Feronia Spanish Tapas & Cocktails
 - Casa De Pasta Italian
 - Flavors Indian Restaurant
 - Casa Italiana Market and Deli
 - Evergreen Chinese
- American
 - COHO Pizza and Wine Bar
 - Green Front Restaurant

- Eric's Office Restaurant
- Tom Wahl's
- Bee Hive Brew Pub
- KiX on Main (Rooftop Seating)
- Sand Bar at The Lake House (Lake Views)
- FLX BBQ
- Finger Lakes Public House
- Faro's Pizzeria
- Pontillo's Pizzeria
- Perri's Pizzeria
- Charlie Riedel's (Rochester Garbage Plates)
- Mac's Philly Steaks & Finger Lakes Plates
- Adelina's Pizza

Chain Restaurants

- Denny's
- Applebee's
- Chipotle
- Mark's Pizzeria
- Domino's

Breakfast & Coffee

- Simple Crepes
- Working Class Coffee
- Patty's Place
- Gateway Grille
- The Dalai Java
- Ray's Restaurant
- Hilltop Restaurant
- Lafayette Restaurant
- Coffee Cures Everything (Coffee and Baked Goods)

Fast Food Restaurants

- Wendy's
- McDonald's
- Tim Hortons
- Dunkin
- Starbucks
- Burger King
- Taco Bell
- Arby's
- KFC
- Subway

Ice Cream/Desserts

- Dessert
 - Cheshire Farms Creamery
 - Scoops Ice Cream
 - A's Diner and Desserts (Cheshire)
 - Lynnies Lous (Naples)

Bakery / Desserts

- Plenty the Bakery
- Cindy's Pies
- Monica's Grape Pies
- Sweet Expressions (Canandaigua)

Shopping

Grocery / Food

- Rennoldson's Market
- Joseph's Wayside Market
- Dollar General
- Main Street Wine & Liquor
- Wegmans (Canandaigua)
- Walmart SuperCenter (Canandaigua)
- Aldi (Canandaigua)
- Black Buggy Bulk Foods (Canandaigua)
- Farmers Market
 - Canandaigua (Saturday's AM)
 - Naples (Tuesday PM)

Shopping

- Main Street in Canandaigua has many locally owned shops
- Main Street in Naples has a quaint Village with locally owned shops
- Eastview Mall in Victor
- Finger Lakes Premium Outlets, Waterloo

Canandaigua Area Wineries, Breweries, and Taverns

The Finger Lakes region has over 100 breweries and distilleries.

Canandaigua Lake Area Wineries

- Arbor Hill Grapery & Winery (Bristol)
- Wishing Well Vineyards (September-October)
- Randall-Standish Vineyards (September-October)
- Heron Hill Tasting Room
- Raymor Estate Cellars Winery
- Finger Lakes Wine Center
- Hazlitt Red Cat Cellars
- HomeTown Winery

Canandaigua Lake Area Breweries and Taverns

- The Irish Mafia Brewing Company (Bloomfield)
- Other Half Brewing Company (Bloomfield)
- Young Lion Brewery
- Frequentem Brewing Co
- Peacemaker Brewing Company
- Twister Rail Brewing
- Star Cider
- Bee Hive Brew Pub
- Naked Dove Brewing Company
- On The Rocks Bar & Grill

Naples Area Wineries, Breweries, and Taverns

The Finger Lakes region has over 100 breweries and distilleries.

Naples Area Wineries

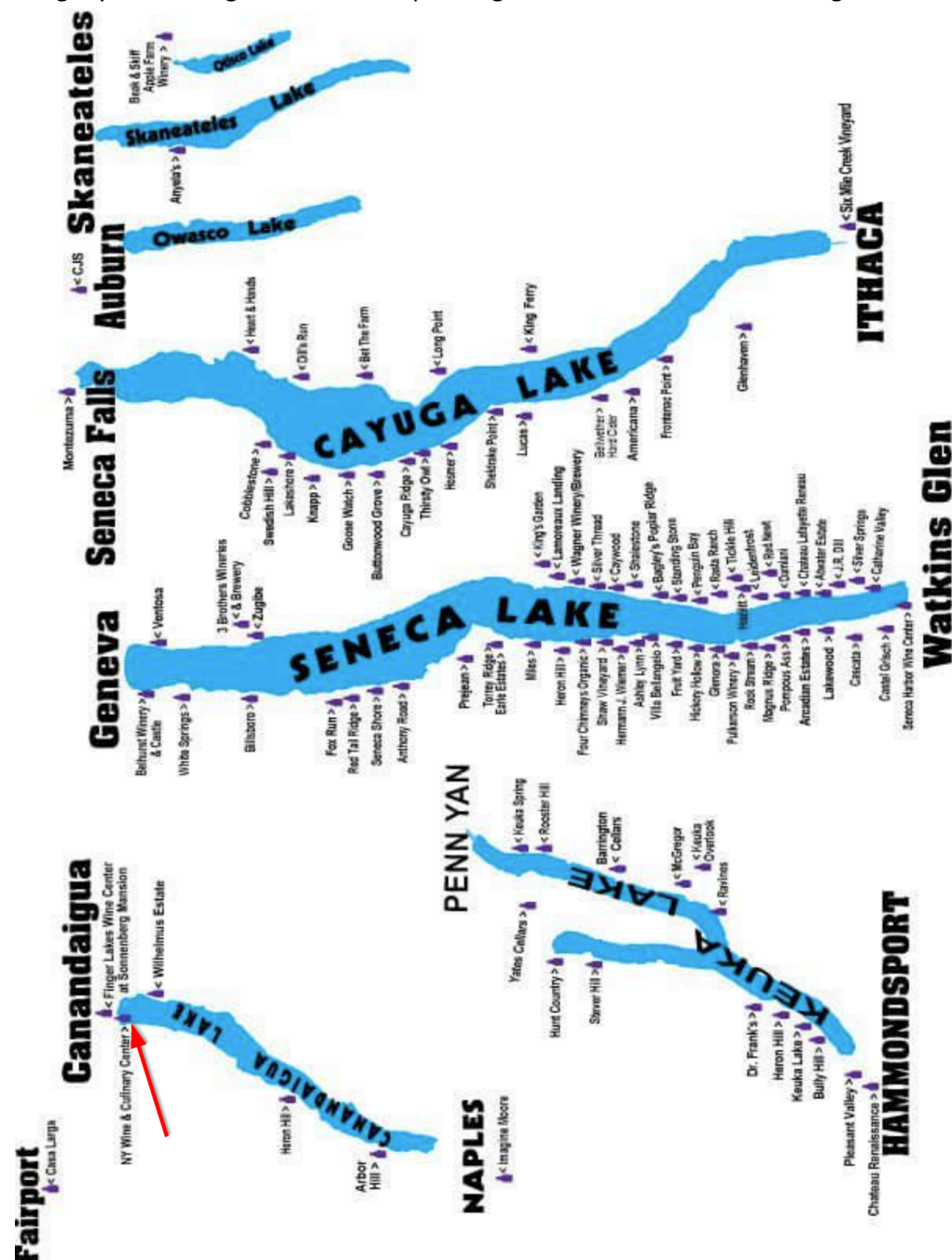
- Hazlitt Red Cat Winery
- Arbor Hill Grapery and Winery
- Inspire Moore Winery & Vineyard

Naples Area Breweries and Taverns

- Naples Brewing Company
- Engine 14 Brewery
- Hollerhorn Distilling
- Middletown Tavern

Greater Finger Lake Area Winery Map

The Finger Lakes region is quite large and there are a ton of wineries in the area. Geneva, NY, which is at the top of Seneca Lake, is a great place to start if you want to do a large wine tour as Seneca Lake has the most wineries of any lake. Keuka lake is south of the house and also has several very nice wineries. There are hundreds of websites specializing in finger lakes wineries, so we are not listing them all here. We have included a map so you can get your bearings! The arrow is pointing at the north end of Canandaigua Lake.



Boating

Boat Rentals

There are numerous places to rent boats on Canandaigua Lake. These are the closest options to the house.

- **Smith Boys**
<https://www.smithboys.com/smith-boys-canandaigua-lake-7099-route-21-naples-ny-14512>
Pontoon Boats and Kayaks.
South end of the lake in Woodville. Just 12 minutes from the house.
- **Sutter's Marina**
<https://www.suttersmarina.com/boat-rentals>
Power Boats and Pontoon Boats.
North end of lake, right at pier
- **Seager Marine**
<https://www.seagermarine.com/rentals>
Power Boats, Pontoon Boats, Kayaks, Paddleboards
They also have private captained cruises, tours, and sport experiences
North end of lake, right at Pier.
- **German Brothers**
<https://www.germanbrothers.com/boat-rentals>
Power Boats and Pontoon Boats.
They are on West Lake Road in Canandaigua.
- **Canandaigua Sailboard**
<https://www.cdgasailboard.com/activities>
Paddleboards, Kayaks, Wind Surf, Wake Surf
Lessons, Fishing Charters
North end of lake, right at Pier
- **Woodard Rentals**
<https://woodardrentals.com/>
Kayaks, Paddleboards
North End of Lake, at Kershaw Park Beach



Public Boat Launches

If you brought your own boat, here are public launches

- **Canandaigua Lake State Marine Park**
<https://parks.ny.gov/parks/canandaigualake/details.aspx>
620 South main Street
Canandaigua, NY 14424
Pro Tip: Launch and Pickup your boat after 5 PM to avoid the fee to use the facility.
- **Woodville Boat Launch**
7121-7201 Rt. 21, Naples, NY
- **Kershaw Park**
North end of lake
You can **hand launch** small non-motorized craft such as kayaks, canoes, stand up boards. No motorized craft

Entertainment

In Naples Area

Things to Do

- Bristol Valley Theater
- Bristol Mountain
- Bristol Mountain Aerial Adventure
- Hunt Hollow Ski Resort
- Naples Grape Festival (Only in Late September)
- Reservoir Creek Golf Club
- Jerome's U-Pick Grapes (September-October)
- Finger Lakes Barn Quilt Trail

In Canandaigua Area

Sports (Viewing and Athletic)

- Bristol Ski Mountain
- Bristol Mountain Aerial Adventures
- Roseland Wake Park
- Jefferson Skatepark
- Canandaigua Country Club
- Sonnenberg Park (Tennis/Pickleball)
- Land of Legends Raceway
- Roseland Bowl and Arcade
- Finger Lakes Racetrack and Casino

Lake Activities

- Boat Rentals at Marinas
- Kayak / Paddleboard Rentals
- Fishing Charters
- Canandaigua Pier/Boat Houses
- The Lake House on Canandaigua

Music and Arts

- CMAC (Summer Large Concert Venue, Check website for concerts schedule)
- Lincoln Hill Farms (Summer Smaller Venue Outdoor Concerts)
- Jeanne Beck Gallery & Studio

Tours

- Sonnenberg Gardens
- Canandaigua Lady
- Finger Lake Food Tour
- Montezuma National Wildlife (Self-Tour)
- Granger Homestead and Carriage Museum
- Finger Lakes Wine Center

Other

- Canandaigua Theaters
- Hawk's Nest Entertainment

In Greater Rochester Area (45-55 minutes away)

- The Strong National Museum of Play
 - World Video Game Hall of Fame
- Rochester Memorial Art Gallery
- Rochester Museum & Science Center (RMSC)
- RMSC Strasenburgh Planetarium
- Rochester City Ballet
- George Eastman Museum
- National Susan B Anthony Museum & House
- Eastman Theatre
- Artisan Works
- Geva Theater
- Rochester Philharmonic Orchestra
- High Falls Area
- Seneca Park Zoo
- Seabreeze Amusement Park
- City of Rochester Public Market
- Frontier Field – Red Wings Baseball
- BCBS Area – Amerks Hockey
- Ontario Beach Park
- Durand Eastman Park
- Highland Park
- Cobbs Hill Park
- Radio Social (Bowling and Games for 21+)

Don't Miss Things to Do in Greater Finger Lakes Area

- Letchworth State Park
- Watkins Glen State Park
- Watkins Glen International "The Glen" (when nascar is racing)
- Corning Museum of Glass
- Stony Brook State Park
- Erie Canal Museum
- Robert Treman State Park

Hiking/Trails around Canandaigua

- Atwater Meadows Park
- Onanda Park
- West Lake School House Park (Public swimming)
- Grimes Glen
- Tannery Creek
- Conklin's Glen (High Tor)
- Clark's Gully
- Ontario County Park at Gannett Hill ("The Jump Off" Overlook)
- Naples Community Park (Frisbee Golf, Trails, etc.)
- Harriet Hollister Park (Honeoye Lake Scenic Overlook)
- Cummings Nature Center

