



Guest Information Book

2 bedroom; 102 Sugar Ski Drive #231 Sugar Mountain NC 28604
1 bedroom; 111 Sugar Ski Drive #11-103 Sugar Mountain NC 28604

Inside you will find:

- General information about our Country Club
- Troubleshooting instructions for issues involving- tv's, wifi, water, heat, etc.
- After hours emergency maintenance number. *Please only use this number in the event of a true emergency*
- Check-out instructions
- Recommendations for restaurants, coffee shops, activities, etc.



SugarSkiHaven@gmail.com
www.SugarSkiHaven.com



Guest Information Booklet

Your detailed Guest Information Booklet can be found on the coffee table or on/near the coffee bar. Please refer to this booklet for detailed instructions as well as additional information about the property, ski resort and area attractions. Two Amenity Cards for the Clubhouse Pool & Fitness room will be in the basket on the coffee table. **PLEASE leave the amenity cards in basket on the coffee table.**

Replacement cards are \$35/per card and will be charged to the credit card on file if not left in the unit. The Clubhouse is open to our guests from 8am to 9pm seven days a week. Bring your own towels to the Pool and remember if you leave the pool area and enter the restroom, you will need the Amenity Card to get back in the pool.

Four Wheel Drive & Snow Chains

During inclement weather conditions, the Village of Sugar Mountain requires vehicles traveling on the mountain to have either Four Wheel Drive, All Wheel Drive, or Snow Chains. Warnings are posted at the bottom of the mountain. If you attempt to travel the mountain and become stuck, Sugar Mountain PD can ticket you and you will be responsible for towing your vehicle. If you are in your unit and have questions, you may call Town Hall at (828) 898-9292.

Parking Passes

You have 2 parking passes available, as well as 1 front door key in the basket on the coffee table. In addition, you accessed 1 front door key from the Lockbox upon entry to the unit. Please return these to those locations upon departure. Replacement cost for the parking passes is \$50 and \$10 for the keys and will be charged to the credit card on file if not left in the unit.

Notes:

1. Linens for the sleeper sofa can be found in the leather ottoman (11-103) or chaise (231) in the living room.
2. The "on" button for the Keurig coffee maker is on the right side. Regular coffee maker is in cabinet below (231).
3. The fireplace is controlled by the remote (both units).
4. The remotes need to stay in their designated rooms as the tvs, fans, etc. will not operate properly otherwise (both units).
5. Replacement batteries for remotes can be found in coffee bar cabinet (both units).
6. In the second bedroom there is a wall switch AND remote that control the fan (231).
7. Please remember to sign out of all your streaming accounts (netflix, etc) (both units).
8. Fire extinguishers are under the kitchen sink.

Bears & Other Wild Animals

While here on property you may see wild animals such as a bear, coyote, fox, or mountain lion. If you see any of these animals on property **DO NOT** approach them as they are looking for food. We recommend taking your trash to the receptacle between late morning and early evening. Please do not leave any **FOOD** in your car that may attract them. trash receptacles (outside gate)

No Pets

Pets are allowed by OWNERS ONLY! If a pet is reported and/or found in a rental unit, it is grounds for immediate eviction and a possible fine of up to \$250.00 per violation. We can refer you to a local kennel in the event your pet must travel with you.

Our units have washer/dryers. If using, please **leave BED & BATHROOM DOORS open during use** for adequate ventilation. Check and clean the lint filter after each dryer load. Laundry detergent is not provided at this time. Any damage will be charged to your security deposit or filed against the agreed upon waiver. There is a coin operated laundry on property in the gazebo beside Building 6 for larger loads or units without washer/dryers. Please report any problems with washer/dryers to the host immediately. We will be happy to exchange towels and/or linens for you for a small fee.

Maintenance

1. Report any problems to your host at 813-334-4387 or 813-505-4427.
2. If you have an after-hours emergency (ACCIDENT, FIRE & WATER RELATED ONLY), please call one of the above numbers. PLEASE only call this number if there is a true emergency; otherwise please call in the morning.

Ski & Boot Storage

If you are in our 2 Bedroom unit, *you will* lock/unlock the ski closet in the hallway with a separate key. Please keep all skis and boots in this closet during your stay. **Please note that some owners have locked their ski closets for personal use and may not be available for guest use*.* For all units lacking a ski closet- please knock as much snow, ice, or dirt off your equipment before taking inside the unit. Please keep equipment just inside the unit door or on non-carpeted surfaces.

Ski Rentals & Lift Tickets

There are many places locally that rent ski equipment in Banner Elk and Boone NC.

You may also get rental equipment at the Sugar Mountain Ski Resort itself.

Sugar Mountain Ski Resort is the ONLY place you can purchase Ski lift tickets. Our office does NOT sell lift tickets nor do we have any rental equipment.

Troubleshooting Upon Arrival

You will more than likely find the water & hot water heater ON when you arrive. However, to avoid broken pipes during our winter months, the water may have been turned off. Please read these instructions if you have no water upon arrival.

If you have no water (Hot or Cold)

1. Locate the water heater - master bath closet in 2-bedroom units/ hallway or kitchen closet in all other units.
2. In Buildings 10 & 11, make sure both knobs on valves are turned hard counterclockwise. In all other buildings, the water cut on is either a handle or knob over the water heater.
3. Find the breaker panel & make sure all the breakers are turned ON.
4. If the breaker to the hot water heater was off, once it is turned on, you can expect the water to heat up in approximately 30 minutes. If you run out of hot water during your stay, it may take 20 – 30 minutes for the water to heat back up. Please plan your showers accordingly.

Departure Procedure

CHECK OUT IS AT 10AM

Prior to Leaving Unit:

1. Place dirty dishes in the dishwasher and start the dishwasher.
2. Make sure all trash has been removed from the unit (trash compactor is just outside the gate on the left).
3. Per housekeeper, do not remove linens from beds.
4. Check behind for items you may have left under the beds, in closets, drawers, etc.
5. Turn heat to low setting.
6. Close and lock all windows and sliding glass doors.

Final Check Out Procedures

1. Return keys to lock box ONLY AFTER you have completely vacated the unit and are ready to leave the property
2. If you are planning to return the following year during a busy time, we highly recommend that you reserve your unit now with your host.

Keys, Amenity Cards, Parking Passes:

"Return 1 front door key to the lockbox and place additional key to lock box (front door & ski storage closet-231 only) with the 2 amenity cards and the 2 parking passes to the basket on the coffee table". Please let us know if there is anything that we need to address in the unit. Reserve your unit for future stays now with your host (www.SugarSkiHaven.com or SugarSkiHaven@gmail.com).

If you enjoyed your stay, please leave us a great review! If you had problems during your stay, please email us at SugarSkiHaven@gmail.com and let us know what we need to address in the unit.

Thank you for staying with us!
Have a safe trip home and we will see you next time!

Important Information

911:

Your 911 address is

2 bedroom: 102 Sugar Ski Drive #231; Sugar Mountain, NC 28604

1 bedroom: 111 Sugar Ski Drive # 11-103; Sugar Mountain, NC 28604

They do not need a gate code as they have 24 hour access to our gate.

Sugar Ski Emergency Numbers:

There is information in this book regarding troubleshooting any issues involving water and hot water. Please refer to this before calling emergency numbers.

For personal emergencies call 911 which include accidents, medical, fire-related, etc.

For any problems that are non-emergency or building related, please contact your Host and they will contact the appropriate response representative needed.

Contact Your Host If Needed:

Carol Lewis @ 813-334-4387 or John Lewis @ 813-505-4427

(text or phone) for emergency only please.

Host prefer texts or emails if possible; SugarSkiHaven@gmail.com

Gate:

You were assigned a gate code upon completion of your reservation. Refer to your reservation emails to find your gate code. Press the # then the four-digit code. Please make sure all members of your group have this code so that they can access the gate at any hour.

UNIT 231 WIFI ID: SpectrumSetup-A8

WIFI PASSWORD: orangeapple178 (all lowercase)

Internet Troubleshooting

If you are having trouble connecting to the wireless modem in your unit, please follow the steps listed below **BEFORE** calling the office to report a problem.

If you cannot connect to the modem:

- 1) Check to make sure you are using the correct SSID and password
 - a. These can be found on the back of the router itself.
- 2) Make sure the DSL/WAN light on the router is solid.

If you answer **YES** to the above questions but still have difficulty connecting to the internet, follow these steps:

1) Unplug router:

- a. The power cord is on the back of the router just below the antenna.
- b. Leave unplugged for at least 15 seconds.
- c. Plug power cord back into power port on router.
- d. The power light at the top of the router will begin blinking.
- e. The DSL/WAN light will blink, then become solid.
- f. The Internet light will blink and become solid.
- i. It is normal for the internet light to blink occasionally.

2) If connection problem persists:

- a. Power cycle the device you are trying to connect to the internet.
- b. Make sure the DSL filter is plugged in correctly.
 - i. The phone line is connected to the correct port ii. The DSL line is connected to the correct port.
- c. Make sure you're using the correct SSID & Password for your unit.

Spectrum 833-267-6094 or 833-224-6603

Sugar Ski & CC has a BULK commercial account, unit owners are LEWIS

.... All units have **SMART TV's** and have some free channels in addition to the cable tv. We recommend that if you choose streaming accounts please sign out of all your accounts so the next guest will also start fresh.

Contact Your Host If Needed

Carol Lewis @ 813-334-4387 or John Lewis @ 813-505-4427

(text or phone) for emergency only please.

Host prefer texts or emails if possible; SugarSkiHaven@gmail.com

UNIT 11-103 WIFI ID: SpectrumSetup-11

WIFI PASSWORD: hotelquick374 (all lowercase)

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If you are having trouble connecting to the wireless modem in your unit, please follow the steps listed below **BEFORE** calling the office to report a problem.

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Television Troubleshooting

If you are having trouble with the television in your unit, please try these before contact **your** host to report a problem.

If television is ON but picture is "snowy":

1. Make sure television is on channel 3
 - a. If the unit TV is an HD, make sure the source is on HDMI 1 or 2

If television is ON but cable box is not (blue power indicator off):

1. On the TV remote, press CBL, then POWER on the top right of the remote. The blue power indicator light should come on after this is done.

If the television is ON and there is a blue screen only:

1. Un-Plug the cable box from the wall outlet
2. Wait 15 seconds
3. Plug the power cord back into outlet
4. Turn the cable box ON
5. Screen will prompt you upon start-up & give you an error code if there is an actual error

If a DVD Player is connected to the TV in your unit, but isn't working

1. Make sure the DVD player is turned ON
2. Push the Video Source button on the bottom left side of remote
3. The source should be set to either AUX or DVD
4. You can control the DVD player with a separate remote

All units have SMART TV's and have some free channels in addition to the cable tv. We recommend that if you choose streaming accounts and please sign out of all your accounts so the next guest will also start fresh.

Contact Your Host If Needed

Carol Lewis @ 813-334-4387 or John Lewis @ 813-505-4427
(text or phone) for emergency only please.

Host prefer texts or emails if possible; SugarSkiHaven@gmail.com

Spectrum : 833.267.6094

TV Internet Home Phone: 833.224.6603

Internet Info

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 - f. The Internet light will blink and become solid.
 - i. It is normal for the internet light to blink occasionally.
- 2) If the connection problem persists:
 - a. Power cycle the device you are trying to connect to the internet.
 - b. Make sure the DSL filter is plugged in correctly.
 - i. The phone line is connected to the correct port
 - ii. The DSL line is connected to the correct port.
 - c. Make sure you're using the correct SSID & Password for your unit.

If still unable to connect, contact your host to report a problem, or you can contact

Spectrum at
855.632.7020 or 833.697.7328. Sugar Ski & CC has a bulk account.
The unit owner is LEWIS

Water

If there is no water:

Buildings 10 & 11:

1. Locate the water heater in a closet. Make sure both knobs on the valves are turned hard, counterclockwise.
2. Locate breaker panel. Make sure all breakers are turned ON. Expect hot water in approximately 30-40 minutes if the breaker to the water heater was off.

Buildings 1, 2, 3, 4, 5, 6, & 8:

Water valves are located above the water heater in the hall closet of one-bedroom units & in the master bath closet of two-bedroom units. The breaker box is in the hallway. Make sure the water heater breaker is on. If the breaker was off, turn it on & expect hot water in approximately 30-40 minutes.

Heat

If you are experiencing heat issues in Buildings 10 & 11:

Locate the heater. In the center, near the top, should be a red button that reads "RESET". Once you push the reset button the heat should turn on. Do not use anything metallic to reset the heat. We recommend a pen or pencil.

The one bedroom and two bedroom units should have either thermostats or baseboard heaters that you can adjust. If you cannot get these to work- give our office a call and we will send someone to assist you!

Thank you for choosing to stay with us! We hope you genuinely enjoyed your time at Sugar Mountain and felt right at home during your stay. It was our pleasure to host you and we hope you will return soon to make more wonderful memories. Please refer to our website for future booking instructions, as well as local activities and events. We look forward to welcoming you back!!

Warmly,

John and Carol Lewis & Stitch, CHO

SugarSkiHaven@gmail.com

www.SugarSkiHaven.com



Miscellaneous - Additional Notes

Moses Cone Memorial Park

North of Blowing Rock at 294, this park is one of the chief Parkway recreation areas. The 3,600-acre park offers bridle paths, hiking trails, trout streams, two lakes and a craft center in the Manor house.

Doughton Park

At Milepost 241, Doughton Park is the largest recreation area on the Parkway. It offers campgrounds, picnic areas, hiking trails, fishing, a restaurant, and gas station.

Linville Gorge Wilderness

This 7,600-acre tract has been preserved to provide primitive natural environment. The steep walls of the gorge enclose Linville River which descends 2,000 ft in only 12 miles. Access to Linville Gorge Wilderness Area is by foot trails via a Forest Service Road off US 221 at the Linville Falls Community exit. Look for Milepost 317.

Mount Mitchell State Park

Mount Mitchell, at 6,684 feet, is the highest peak in Eastern America. A short walk takes you to the observation tower on top. Picnicking, hiking, nature study, and limited camping are available. Mount Mitchell State Park is located at Milepost 355.

Mount Jefferson State Park

In Ashe County, Mount Jefferson State Park offers 539 undeveloped acres. There is picnicking, hiking, & nature study.

Museum of NC Minerals

Near Spruce Pine at Milepost 331. Exhibits feature more than 300 different kinds of rocks & minerals found in North Carolina. There is also prospecting for gems & minerals in the vicinity.

Hiking Trails

The High Country abounds with hiking trails, many located in Julian Price Memorial Park South of Blowing Rock. At Milepost 297, this park features campgrounds, picnic grounds, boat rentals, fishing, interpretive programs, and popular hiking trails like Boone Fork and Tanawha.

New River

Located in the Appalachian Mountains of Alleghany, Ashe & Watauga counties, this 26.5-mile stretch of river has been named a national wildlife & scenic river, & most recently was named an American Heritage River By the President of the United States. The New River is one of the few rivers in the world that flows north. Canoeing, rafting, tubing, and fishing are extremely popular on the New River.

Pisgah National Forest

The Pisgah National Forest offers lake & stream fishing, as well as large & small game. Public campgrounds have sites for tents & trailers under 22 feet.

Roan Mountain

Here you will find the world's largest natural gardens of crimson-purple rhododendron. Roan Mountain is near Bakersville in the Pisgah National Forest recreation area. Peak bloom occurs in mid-June & can be viewed on easy walks on a variety of trails.

Stone Mountain State Park

This park is named for its 600-foot-high granite formation, three miles in circumference at the base. Fishing, hiking, and nature study are available in this virtually undeveloped park area.



Snow Skiing, Snowboarding, Tubing, & Ice Skating

Sugar Mountain Resort:

1 Mile away

1009 Sugar Mountain Dr.
Sugar Mountain, NC 28604
828-898-4521
skisugar.com

Beech Mountain Resort

5 Miles away

1007 Beech Mountain Pkwy
Beech Mountain, NC 28604
800-438-2093
beechmountainresort.com



Appalachian Ski Mountain ❄️ ❄️ ❄️

12 Miles away

940 Ski Mountain Rd
Blowing Rock, NC 28605
828-295-7828
appskimtn.com

Does not have snow tubing

Hawksnest Tubing

3 Miles away

2058 Skyland Dr
Seven Devils, NC 28604
828-963-6561
hawksnesttubing.com

Snow tubing and Ziplining



Jonas Ridge Snow Tubing Park

10 Miles away

9472 NC Hwy 181
Newland, NC 28657
828-733-4155
jonasridgesnowtube.com
Snow Tubing



Other Fun Activities

Apple Hill Farm

6 Miles away

Family owned Alpaca Farm!

Reservations Required

400 Apple Hill Rd

Banner Elk, NC 28604

828-963-1662

applehillfarmnc.com



Linville Caverns

15 Miles Away

Tour the inside of a mountain!

19929 US-221

Marion, NC 28752

800-419-0540

linvillecaverns.com



Wilderness Run Alpine Coaster

1.7 Miles away

Family owned and operated alpine coaster!

3265 Tynecastle Hwy

Banner Elk, NC 28604





Gem Mining:

Sugar Creek Gem Mine

1.6 Miles away

3045 Tynecastle Hwy

Banner Elk, NC 28604

828-898-4367

sugarcreekgemmine.com

Greater Foscoe Mining Company.

6 Miles away

8998 NC Hwy 105 S

Banner Elk, NC 28604

828-963-5928

foscoeminingco.com

Docs Rocks Gem Mine

11 Miles away

100 Shoppes on the Parkway Rd

Blowing Rock, NC 28605

828-295-2034

docsrocks.org





SUMMER TIME FUN



White Water Rafting



High Mountain Expeditions

1.8 Miles Away

3149 Tynecastle Hwy.

Sugar Mountain, NC 28604

828-898-7529

highmountainexpeditions.com



Edge of the World Rafting

2.6 Miles away

394 Shawneehaw Ave

Banner Elk, NC 28604

828-898-9550

edgeoworld.com

Fly Fishing

Foscoe Fishing Company

6.3 Miles Away

8857 NC-105

Boone, NC 28607

828-963-6556

foscoefishing.com

Riverstone Fly Fishing

8.3 Miles away

431 Old Hartley Rd

Banner Elk, NC 28604

828-263-6165

riverstoneflyfishing.com





ZIPLINING

Hawksnest Zipline

2.9 Miles away

2058 Skyland Dr

Seven Devils, NC 28604

828-963-6561

hawksnestzipline.com

High Gravity Adventures

13 Miles away

215 Tweetsie Railroad Rd

Blowing Rock, NC 28605

828-929-0922

highgravityadventures.com

Sky Valley Zip Tours

11 Miles away

634 Sky Ranch Rd

Blowing Rock, NC 28605

828-264-0002

skyvalleyziptours.com





Horseback Riding

Banner Elk Stables

3.9 Miles away

796 Shomaker Rd

Banner Elk, NC 28604

828-898-5424

bannerelkstables.com

Vx3 Trail Rides

11 Miles away

434 Sunset Dr

Blowing Rock, NC 28605

828-963-0260

vx3trailrides.com

Dutch Creek Trails

11 Miles away

3740 Bethel Rd

Sugar Grove, NC 28679

828-297-7117

dutchcreektrails.com





Mountain Biking & Scenic Lift Rides

Sugar Mountain Resort

1 Mile away

1009 Sugar Mountain Rd
Sugar Mountain, NC 28604
828-898-4521
skisugar.com

Beech Mountain Resort

5 Miles away

1007 Beech Mountain Pkwy
Beech Mountain, NC 28604
1-800-438-2093
beechmountainresort.com

Rocky Knob Mountain Bike Park

15 Miles away

285 Mountain Bike Way
Boone, NC 28607
828-266-1345
exploreboone.com
Mountain Biking only





Golf Courses



Sugar Mountain Golf Club

1.1 Miles away

1054 Sugar Mountain Dr
Sugar Mountain, NC 28604
828-898-6464

Mountain Glen Golf Club

3.5 Miles away

1 Clubhouse Drive
Newland, NC 28657
828-733-5804

Linville Land Harbor

5.8 Miles away

1665 Goose Hollow Rd
Newland, NC 28657
828-733-8325

Boone Golf Club

14 Miles away

433 Fairway Dr
Boone, NC 28607
828-264-8760



Local Happenings

MUSIC IN THE PARK

There is free music in the Tate-Evans Park during the summer months on Thursday evenings at 6:30PM as well as Valle Crucis Park on Fridays at 6PM.

Please visit the following for more information
vallecrucispark.org/music-in-the-valle/
bannerelk.org/concerts-in-the-park.html

STAR SPANGLED BANNER ELK FOURTH OF JULY

Annual Parade on the 4th of July in downtown banner elk followed by a party in the park with duck races, concerts, food vendors and more!

WOOLY WORM FESTIVAL

Always the third weekend in October, get ready to race your worm!
158 Azalea Circle Banner Elk, NC

Oktoberfest

Sugar Mountain Resort brings a taste of Bavaria to North Carolina's High Country each fall with its Oktoberfest celebration. This two-day, family-friendly event features Bavarian music, a Bavarian costume contest, great food, regional artists, a children's fun area and barrels of Oktoberfest beverages for partaking.

TWEETSIE RAILROAD

Tweetsie railroad offers lots of events throughout the year, like Ghost train at Halloween, Ride with Thomas

the tank engine, Tweetsie Christmas and more. For more information visit their website: tweetsie.com

300 Tweetsie Railroad Ln. Blowing Rock, NC 828-264-9061

For more local happenings please visit the Chamber of Commerce website at;

bannerelk.org



Day Spas

The Spa at Eseeola Lodge

4 Miles away

34 Dogwood St
Linville, NC 28646

828-737-9500

eseeolaspa.com



Chetola Resort & Spa

11 Miles away

185 Chetola Lake Dr
Blowing Rock, NC 28605

1-800-243-8652

chetola.com





Wineries

Banner Elk Winery & Villa

4.1 Miles away

60 Deer Run Ln

Banner Elk, NC 28604

828-898-9090

bannerelkwinery.com

Grandfather Vineyard & Winery

5 Miles away

225 Vineyard Ln

Banner Elk, NC 28604

828-963-2400

grandfathervineyard.com

Linville Falls Winery

12 Miles away

9557 Linville Falls Hwy.

Newland, NC 28657

828-765-1400

linvillefallswinery.com





Local Coffee Shops



Fred and Larry's Coffee

1.5 Miles away

Fred and Larry's is a small family owned coffee shop that serves locally roasted, non-GMO coffee beans. Besides coffee, they also serve smoothies, Italian sodas, milkshakes, pastries, and more. You can also sometimes catch live music there!

3591 Tynecastle Hwy

Banner Elk, NC 28604

828-367-2110



Mountain Grounds Coffee

2 Miles away

This local, family owned coffee shop offers a selection of freshly brewed coffees and specialty teas. Their menu also includes locally-sourced pastries, gluten-free options, and breakfast burritos, ensuring there's something for everyone.

3990 NC Hwy 105 South Ste #10

Banner Elk, NC 28604

828-783-9069

mountaingroundsnc.com



Quick and easy

Subway

1.4 Miles away

This Subway franchise is owned by a local family who cares deeply about providing exceptional food and customer service.

Subway offers subs, salads, chips, cookies, and their famous "sidekicks" which includes items like footlong pretzels, churros, & cookies. This is a perfect spot to stop and grab a quick bite, or pick up some picnic goodies!

3579 Tynecastle Hwy

Banner Elk, NC 28604

828-898-8544



China House

1.4 Miles Away

Find your favorite Chinese dishes here. Quick and easy way to fulfill your cravings.

3581 Tynecastle Hwy

Banner Elk, NC 28604

828-898-3533



McDonald's

2 Miles away

You know this one! Breakfast, lunch, dinner, & dessert. Burgers, fries, ice cream, pies, shakes, etc.

3980 NC-105

Sugar Mountain, NC 28604

828-898-9677



Restaurants near us!

Bella's Italian Restaurant

1.4 Miles away

New York style pizza, authentic Italian cuisine, large wine and beer selection, & a full bar! A favorite for many locals.

3585 Tynecastle Hwy

Banner Elk, NC 28604

828-898-9022

bellasbannerelk.com



Caddyshack Cafe

1 Mile away

Located inside the Sugar Mountain Golf Pro Shop, Caddyshack Cafe is open every day, 9 AM-6PM, during golf and tennis season (May through October). Menu includes a variety of sandwiches, snacks, salads, breakfast favorites, beer, & wine. They host Grillin' and Chillin' each summer with live music with a special dinner plate on Wednesday nights.

1054 Sugar Mountain Dr

Sugar Mountain NC 28604

828-898-1025



Luna Thai & Sushi

2 Miles away

Thai food, Sushi, Wine, Beer, and a full bar! A favorite for many locals.

3990 NC Hwy 105 S

Banner Elk, NC 28604

828-783-9284

lunathaisushi.com



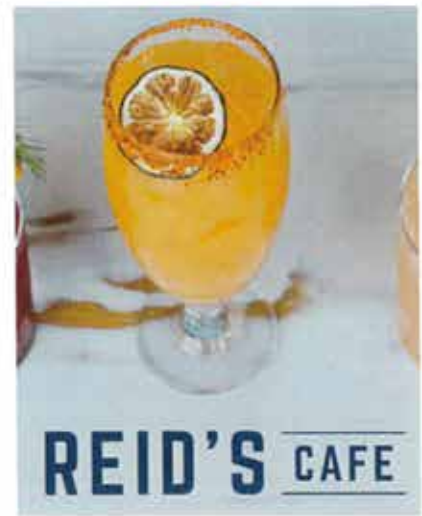
LUNA
THAI & SUSHI
RESTAURANT

Reid's Cafe & Catering Co

2 Miles away

Reid's provides lunch, dinner, and catering. They work closely with local farms & purveyors to curate ever-changing fresh, seasonal menus. They also offer handcrafted cocktails- yum!

4004 NC Hwy 105 S #8
Sugar Mountain, NC 28604
828-898-9200
reidscafeandcatering.com



Old Hampton Store & Barbeque

4 Miles away

Circa-1921 general store that was once a train stop for Tweetsie Railroad. Along with BBQ & a variety of homecooked dishes, they also offer local & regional pottery, crafts, cheeses, pickles, jams & jellies, preserves, country ham, and gristmill products. They also typically have live music on Thursdays and Saturdays!

77 Ruffin Street
Linville, NC 28646
828-733-5213
oldhamptonstore.com



Louisiana Purchase Food & Spirits

(LP on Main)

3 Miles Away

Creole and Cajun Cuisine featuring NC seafood, local meats and produce from Trosly Farms, Springhouse Farms, Charlotte Frost Greenhouse, and Heritage farms. Offering a full bar, craft cocktails, fine wines, & locally brewed beers and ciders.

171 Main St W
Banner Elk, NC 28604
828-898-5656
louisianapurchasefoodandspirits.com



Highlander's Grill and Tavern

2 miles away

Highlander's has favorites such as cheese sticks, pretzels with beer cheese, dips, wings, quesadillas, hamburgers, fish & chips – plus plenty of options for beer and wine, and a full bar. They also host event nights including Trivia Wednesdays, Karaoke Fridays, and live music on Saturday evenings.

4527 Tynecastle Hwy

Banner Elk, NC 28604

828-898-9613

highlandersbannerelk.com



Sorrento's Italian Bistro

2.7 Miles away

Sorrento's is an upscale bistro known for its authentic Italian cuisine. The chefs use family recipes dating back to the family's roots in Sicily.

Menu includes salads, pastas, veal, chicken, seafood, pizzas, and gourmet sauces. They also offer wine, beer, and have a full bar.

140 Azalea Circle

Banner Elk, NC 28604

828-898-5214

bannerelkvillage.com



Valle de Bravo Mexican Grill

2 Miles away

Find all your Mexican favorites here! Tacos, burritos, margaritas, etc.

4501 Tynecastle Hwy Ste 1

Banner Elk, NC 28604

828-898-4949



Artisanal

2.8 Miles away

Artisanal features a fully farm to table menu, all made with locally grown ingredients truly providing a gourmet mountain dining experience.

They are open seasonally from May-October end.

1200 Dobbins Rd

Banner Elk, NC 28604

828-898-5395

artisanalnc.com



StoneWalls

2.6 Miles

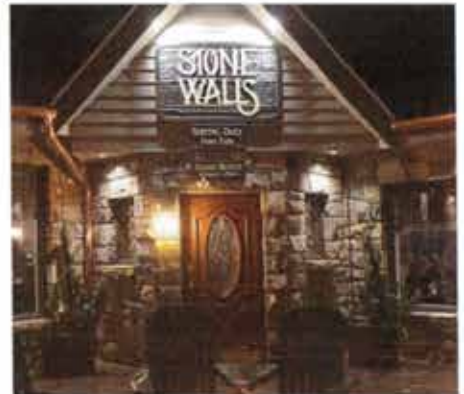
Stonewalls has been locally owned and operated since 1985 and they pride themselves on their exceptional service and value. Stonewalls offers the finest cuts of beef found in prime rib, sirloin, rib eye, New York Strip, and Filet Mignon.

344 Shawneehaw Ave

Banner Elk, NC 28604

828-898-5550

stonewallsrestaurant.com



Banner Elk Cafe

2.6 Miles away

Practically everything you need in one location: two restaurants (the cafe and the lodge), an espresso bar, bakery, and smoothie bar. Also features a covered patio and outdoor patio. They serve breakfast, lunch and dinner. Their menu(s) include

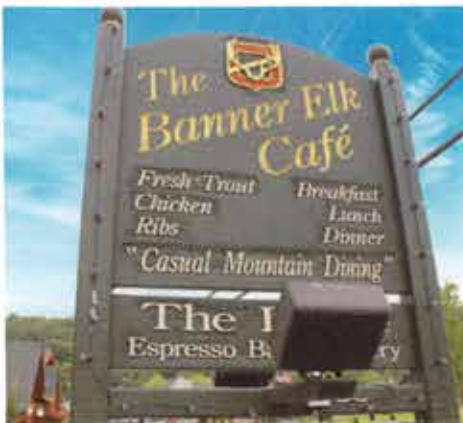
American, Italian, & Seafood.

324 Shawneehaw Ave

Banner Elk, NC 28604

828-898-4040

bannerelkcafe.com



The Pedalin' Pig

2 Miles away

Southern style BBQ using seasonal, local ingredients. They have something for everyone- vegetarian options, gluten free, etc. They also offer beer & wine and they have a full bar.

4325 Hwy 105 S

Banner Elk, NC 28604

828-898-7500

thepedalinpig.com



Puerto Nuevo

Mexican & Seafood Restaurant

1.7 Miles Away

Puerto Nuevo offers authentic Mexican dishes, including a vegetarian menu and many more fresh seafood choices. They have a large selection of tequilas and a variety of margaritas.

2941 Tynecastle Hwy

Banner Elk, NC 28604

828-898-3332

puertonuevobe.com



Treats and Drinks



BE Scooped

2.7 Miles away

A family owned ice-cream and coffee shop. They serve Ashby's Ice cream, a company out of Michigan that serves homemade quality products. Their coffee is from Larry's coffee, an organic brand grown in Raleigh, NC.



144 Azalea Cir SE

Banner Elk, NC 28604

828-504-0684

bescooped.com

Blind Elk Tap Room

2.6 Miles away

Blind Elk offers an impressive menu of rotational craft beer on tap, Prosecco on tap, & wine by the glass. They also have a fridge full of more beer labels, hard ciders, and hard seltzers. A perfect place to grab a drink, relax, and maybe catch up with a friend.

397 Shawneehaw Ave

Banner Elk, NC 28604

828-898-2420

blindelk.com

Kettell Beerworks

3 Miles away

Founded in 2010, Kettell Beerworks is the sole brewery of Avery County. Most of their menu is beer, however, they do also offer wine as well as a small food menu so you can grab a quick bite!

567 Main St E

Banner Elk, NC 28604

828-898-8677

kettellbeerworks.com





Legend:

- = Laundry
- = Gazebo

Vehicles will be towed at owners expense if:

1. They have not been registered with our office and have a parking pass provided by us.
2. They are blocking entry/exit
3. Parked in a posted No Parking Zone

Trash Compactor is located outside of entrance gate to the left. A fee WILL be imposed if you leave trash in your unit, on the property, or on/around trash facilities.

Building 1:

135	134	133	132	131
125	124	123	122	121
115	114	113	112	111

Building 3:

331	332	333	334	335	336
321	322	323	324	325	326
311	312	313	314	315	316

Building 4:

431	432	433	434	435	436
421	422	423	424	425	426
411	412	413	414	415	416

Building 8:

831	832	833	834	835	836
821	822	823	824	825	826
811	812	813	814	815	816

Building 10:

10-801	10-802	10-701	10-601	10-501	10-401	10-301	10-201	10-101
10-803	10-703	10-603	10-503	10-403	10-303	10-203	10-103	

Building 11:

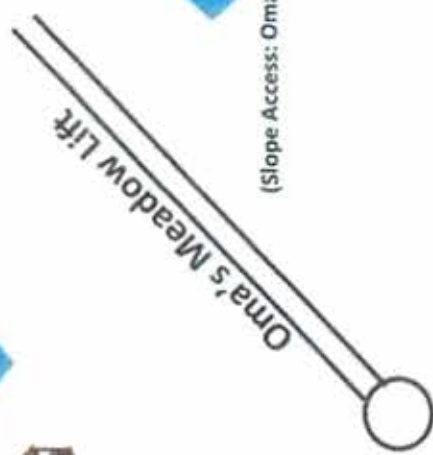
11-801	11-802	11-701	11-601	11-501	11-401	11-301	11-201	11-101
11-803	11-703	11-603	11-503	11-403	11-303	11-203	11-103	

Building 6:

631	632	633	634	635	636
621	622	623	624	625	626
611	612	613	614	615	616

Building 5:

531	532	533	534	535	536
521	522	523	524	525	526
511	512	513	514	515	516

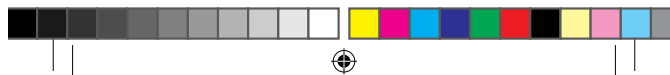


Clubhouse:

Office

Pool, Hot tub, Sauna, Fitness Room, Meeting Room

Entrance Gate



SugarSkiHaven@gmail.com



www.SugarSkiHaven.com