

Glen House Guide

Please Have all Guests Read

- Folding **bar stools** are located in the garage for seating large groups around the dining room bar.
- **No loud Outdoor Noise** after 9 PM.
- **Trash pickup** is Monday at 7:30 AM. Be sure vehicles don't block dumpster access. If they cannot empty dumpster due to vehicles in the way, there is a \$100 charge to have them come back another day.
- **No smoking** in the house or garage please. Butts found on the ground will be cleaned up at a minimum charge of \$50.
- Absolutely **no pets** on the property at any time without prior approval and fee.
- To enjoy the clean house, please leave your **shoes at the door**.
- Spare **linens, pack and play and poker table top** can be found on the shelves under the stairs on the 1st floor.
- No candle burning.
- Please use coasters for drinks on the furniture.
- Please **Do Not** move, unplug or in any way tamper with any **electronics**. If you have difficulty with anything, please call us. You will be charged for an AV service call if settings or wiring are changed by the guest.
- If you accidentally **lock** an interior door, there are keys located above the door frame.
- The **Hot Tub** must be covered when not in use. Note that the hot tub pump will run when not in use on a pre-programmed schedule in order to keep the water clean and filtered, and up to the set temperature. Please leave floating chlorinator in there. It works with the ionizer to keep the water clean. The hot tub is checked before and after your stay and mid-stay for week rentals. The water level should be maintained at approximately 6" below the top of the tub. Please be sure to call us with any questions. Do not let the hot tub overflow.
- The **TV** by the bar swivels around to be able to be **viewed** from the **hot tub**. Do NOT bring remote control out to the hot tub. It is very expensive and not waterproof! Sound is controlled with the dimmer switch on the outside wall by the hot tub.
- The **steam showers** are steam tight units. After showering, please leave the shower door open a crack allowing it to dry, and keeping it clean.
- The **Bouncy House, Ping Pong Table etc** are to be used and kept *in the garage only*. Do not bring inside the house or outside in the weather.
- **PRIOR TO CHECKOUT** - Please run the loaded dishwasher and wash the towels. We suggest washing towels the night before check out. Please leave the house in neat, clean condition and ensure you have left no cigarette butts or pet waste outside. Please be sure to leave books, DVDs, keys, garage remotes, and parking passes. Please be sure toys are neatly returned to their proper containers in the garage. Please verify all doors and windows are shut.
- If you **damage** anything during your stay, please call us to let us know so we can be sure it is replaced or otherwise addressed prior to the arrival of the next guests. We do purchase a \$500 damage insurance policy for every guest for your peace of mind.

- If you notice anything that **needs attention**, please be sure to leave us a note letting us know so we can keep things top notch. If it wasn't perfect for you, we probably don't know about it.
- If you need anything during your stay, or have any questions on anything such as activities, restaurants, etc, please give us a call anytime.

Winter Specific Info

- You will find 3 VIP **parking passes** to use for front row parking at the South Ridge base lodge on the inside of the pantry door. This paid parking area is not manned on weekdays or after 10 am, so for guaranteed parking, arrive before 10 am.
- If not using the VIP parking pass, our favorite place to **park** at the Mountain is along the Roadrunner Trail on your way to Barker Base Lodge. About 50 yards after turning left on the Barker access road, you will see cars parked along the left side of the road. Join them anywhere along the trail stretch. Ski down to White Cap to purchase your ticket. When you leave, ski to your car from the Barker Base Lodge area. No hiking with your skis involved! You may also consider buying your multi-day pass at southridge the evening before to avoid any lines or hassle in the morning.
- Please remember the **golf course** is private property. It is great for **sledding and snow shoeing**, but do not walk on frozen grass unless there is at least 1 foot of snow covering the entire course. It will kill the grass and the golf club will charge us/you \$ to replace it (they will track your footprints). With less snow, try sledding down the driveway and the sides of the cul-de-sac.
- **No skis or** snowboards in the house please! They damage flooring and woodwork.
- **No ski boots** beyond the tile entry. **Boot dryer** located in the foyer coat closet.
- If it is snowing, or snow is expected overnight, please leave the **driveway** free of cars so they may **plow** effectively. If the driveway or walkways need to be plowed or sanded, please call us, use the sand provided, or call the plow company directly. Use of the driveway and accesses is at your own discretion and risk.

Summer Specific Info

- To turn on the **pool spa**, use the time in the pool house bathroom. It will take 30 minutes or so to heat up. Pool towels are also located in that bathroom.
- The pool should be about 75 degrees, or 85 if you paid for pool heat. Please let us know if it is not.
- Please use courtesy on the **golf course** and remember that it **is private property**. You may not use it for practice or golfing without a paid reservation. If used with respect (proper shoes, keep sand traps raked clean) you can fly kites or walk the paths after hours. You can also use it for the short walk to the **Club house** for lunch or golfing anytime. The pathway to the course is located behind the tree house.
- Please, **no glass near the pool** area. Plastic dishware is provided.
- It is important that the **solar cover** stay on the pool whenever it is not in use in order to keep out leaves and maintain the temperature. The pool temp can drop 20+ degrees overnight without it

