



Himmelscher Chateau

Welcome and House Manual

Welcome to Himmlischer Chateau
112 Summit Court, Lackawaxen, PA 18435

Welcome to Himmlischer Chateau, where the dream group vacation experience has come together through the eyes of an award-winning developer and Disney engineers.

Running Down a Dream

We spent decades renting the best vacation homes available with family and friends, only to be disappointed. Some houses slept 20 people, but only had a 12-inch frying pan to cook in, and we always had to draw straws to see who would get the master bedroom. All too often, the furniture and televisions were mismatched throw-aways from the owners' principle residences and music came from a two inch speaker in a clock radio.

In contrast, Himmlischer was designed with larger-than-life hi-definition televisions, outrageous sound systems, a commercial kitchen, and nicer furniture and cabinets than I have in my own home. It was also purposely designed from the ground up specifically for group vacations and entertaining. Before drafting the house, we blueprinted the fun for every activity, event, and age group. Next, we put the pieces of the house around the fun where they best belonged and let form follow function in the truest sense of the expression.

Himmlischer is more than a house. It is an entertainment venue purposely designed for groups of all ages, and we want to be sure that you, your family, and your friends get to experience every bit of it, so please take time to review this guide thoroughly. It contains a great deal of information that will be helpful to you while staying in the house. We hope that you enjoy your stay and will come back often.

Himmlischer Team Goal

To always provide a sparkling clean house, clear hot tub water, and properly adjusted electronics for arriving tenants, and if and when needed, to have repairs made rapidly so all vacationers can enjoy the games and features that we advertise, promote, and promise.

Concerns / Issues / Maintenance

If you have any concerns about the property or encounter maintenance issues, please reach out to us by texting or calling (484) 206-8792.

Texting is preferable. Please make sure you include your name, the property in which you are staying, the issue or concern, and your cell phone number. We will get back to you as soon as possible.

WIFI Password

There is no WIFI password needed to connect to the network.

Parking

You can park a maximum of six cars in the driveway. Do not park on the street. Your cars will be towed. In the past, if guests have had more than six cars, they have parked them at the Masthope Lodge without issue, but please do so at your own risk.

House Manual

This manual is divided by floors and will help you operate everything. It also contains valuable tips for having fun and getting the most out of your stay. Also included are interesting points about what went into the design of the house.

Information Pertaining to the Top Floor

of Himmlischer Chateau

Fun Tip:

An important part of our think-tank process was considering where adults and children of each age group would congregate-then we designed elements that would help them each enjoy their stay.

The adults enjoy the top floor most often and teenagers congregate in the game room, but to keep the toddlers from fighting for either of these two spaces, we outfitted “Camp Stack-Em-Up” (the bunk bedroom). We also put flat screen TV’s and DVD players in three of the bedrooms so that parents can put cartoons on for toddlers.

Every conceivable thing that you will do here, we have done at other rentals and brainstormed about making it better.

Telephone:

The house telephone number is (570) 685-2306. Please give this to your family and friends and have them call you at the house, but please do not make long distance calls from this phone. If long distance calls are made during your stay, they will be charged to your security deposit along with a \$35 administrative fee.

Hot Tub:

We completely change the water after every rental and treat it with the necessary chemicals; however, we have added instructions below for treating the hot tub water and adding chemicals if necessary.

PLEASE BE SURE TO BE CAREFUL WHEN REMOVING THE HOT TUB COVER. DO NOT GRAB THE COVER BY THE LEATHER STRAPS. CAREFULLY AND SLOWLY LOWER IT ONTO THE LIFT SO THAT IT DOES NOT TEAR!

How to Test and Treat the Hot Tub:

- *Step 1*

Dip a test strip in the water and compare the bromine, PH, and alkalinity colors to the acceptable color levels on the side of the bottle. Bromine must be within the acceptable range before entering the hot tub, or you run the risk of getting folliculitis. This is an irritating, red pimple-like rash that breaks out on body hair follicles several days after exposure.

- *Step 2*

If bromine is low, add a small amount (1/2 capful or less), turn on the jets, and re-test in a few minutes. If you add too much, it will create excess foaming. Foam is caused by the bromine doing its job. You can add a small amount of anti-foam solution or sweep it out of the tub (a tennis racket works well for this).

- *Step 3 and 4*

Adjusting the PH and alkalinity levels are not necessary as often as bromine, but occasionally if the PH level is high, you may need to add a 1/2 capful or less of PH reducer or a 1/2 capful at a time of alkalinity increaser.

If you test these three chemical levels every day and get used to adding a 1/2 capful of bromine after heavy uses, the water will stay safe and crystal clear every day. Even still, we highly recommend that you do not chance putting your ears and head under the water. The high temperature of hot tubs can allow bacteria to form quicker and can cause an ear infection if the water levels are not balanced properly.

How to Operate the Hot Tub:

- *Step 1*

Test

Before entering the hot tub, use a test strip to make sure there is an acceptable level of bromine present.

- *Step 2*

Bubbles

On the side of the hot tub, press the “Jets and Aux” buttons to operate and control the bubbles. There are also circular knobs on the side that can control the pressure.

- *Step 3*

Heat

Use the arrow buttons to adjust heat up and down. Be sure to put the cover back on immediately after use or the heater will go into energy saver mode and shut off.

SLP Mode – If the hot tub has gone into SLP Mode which is “sleep mode”, you need to put it back into regular mode by pressing the “mode button” and then pressing temp up or down to change it out of the mode. The heat can be controlled by using the heat up / down button independently, but be sure to leave the cover on at all times when not in use.

- *Step 4*

Water Level

Important: When you are finished using the hot tub and also periodically during your stay, be sure that the water level is still high enough to flow into the skimmer intake in the corner of the hot tub. If it is not, get the hose (in the winter get it from inside the door or in the summer get it by the barbecue) and fill it up to the mid-way point on the intake. When a lot of people get out of the hot tub, the water level sometimes drops below the intake, and if it is not filled up **IMMEDIATELY**, the pump will burn up and your security deposit will be retained to have the pump removed, repaired, and re-installed.

- **Step 5**

Adjusting Jets

There are four plastic knobs around the top sides of the hot tub. Turning these valves **(BE EASY AND CAREFUL when doing this)** switches water flow between different jets and features. The range of motion for the valves is very short and requires little pressure at all. **If you force it, the plastic valve stem will break off.** Individual jets can be adjusted and turned on and off by rotating the outside ring around the jet.

Fun Tip:

Having Hot Tub Fun and Using the “Human Car Wash”

When people are in the hot tub, they usually need to get out for two things: to make a drink and/or go to the bathroom. We brainstormed about this and designed the back hallway to help people dry off quickly, accomplish these tasks, and return to the hot tub without tracking chlorine water droplets onto the living room carpet. We also designed the house to support the hot tub on the top floor (no small task) in order to maximize the view while sitting in it.

To get the most out of your hot tub experience, spin the sauna timer on as far as it will go to the right, hang your towel and slippers in the towel area just before the back door. Turn the stereo on here, plug in your iPod, and adjust the volume outside (see stereo operation for more details).

When you come in from the hot tub, spin the heat lamp timer on to warm you up while drying off. Then step into the 100-degree dry heat sauna room next door to finish drying off and warming up. Next, continue down the hall to the bathroom next door and kitchen/bar area. Don't worry about missing the game or your favorite song. There are speakers in the bathroom, sauna and kitchen.

No Hot Tub Parties After 9:30 PM:

Outdoor sound travels far, and believe me, you will be laughing and joking, so please wrap up all hot tub parties before 9:30 PM and don't play any outside music after 9PM.

Outside Barbecue:

Please be sure to carry all food and drinks to the back deck by way of the back hallway to protect the carpets from spills. Also, be sure to shut off the gas at the tank and clean the grill when finished.

Fun Tip:

Living Room and Kitchen Lighting:

The lighting throughout the house was designed by Lee Waldron, who also designed the lighting for Disney's Animal Kingdom theme park, among other notable projects. If you spend a little bit of time adjusting the small slide dimmers located alongside the light switches, it will give each room and activity a rich, soothing, "feel good environment".

For the best picture on the big drop down screen and viewing lights on the opposite wall and kitchen, dim the lights to very low or shut them off entirely.

Design Element:

Living Room Theater Screen and TVs:

The outside deck and sunken-in living room are both down a step from each other and two steps from the kitchen to maximize the view of the great outdoors and to create inclined, movie theater-style seating for watching games, movies, and TV on the giant sixteen foot drop-down screen.

In most homes, when you sit anywhere and look out the deck windows, all you see are railings. This is one of the reasons why we lowered the living room and the outside deck. We also had custom

glass deck railings made so that no matter where you stand or sit, you enjoy a spectacular, unobstructed view from the top floor, of the top of the mountain.

On the inside, since there is no standard couch or even a living room that will sit eighteen people to watch a movie, we designed a fifteen foot long leather couch, paired it with four ottomans that fit under the coffee table, and laid out the kitchen so that it forms a second and third elevated row of theater seating and becomes a part of the living room at game time. Simply turn the leather barrel chairs at the lower island around to face the screen, and people sitting on the bar stools at the upper island will be able to see over everyone. The dining room chairs can also be used.

Enjoyment Tip:

We recommend that you don't allow children to play games on the living room theater screen, or you will never get it back. You will find that the teenagers will gravitate to the first floor game room and the youngest children to the "Camp Stack-Em-Up" bedroom. If you reserve the living room for adults and group gaming, such as karaoke, it seems to work out well for everyone.

How To Operate The Living Room Theater:

PLEASE DO NOT EVER ALLOW ANYONE TO TOUCH THE LIVING ROOM THEATER SCREEN WITH HIS OR HER FINGERS OR THROW ANYTHING AT IT. THIS IS A VERY SPECIAL SCREEN THAT HAS MICRO GLASS FIBERS IMPREGNATED IN IT TO INCREASE BRIGHTNESS. THEY CAN IRRITATE YOUR SKIN WORSE THAN FIBERGLASS, AND THE SCREEN CAN BE DAMAGED FROM ANY TYPE OF CONTACT.

- ***Step 1***

Lower the screen by flipping the switch for the screen that is located on the wall near the porch door in the living room. Turn the projector on by flipping the projector light switch located by the receiver/electronics rack when you first walk into the living room. Then be sure to dim the lights.

- **Step 2**

Turn on receiver and the cable box, DVD or PlayStation 5. Next select the input you want to watch from the receiver (i.e. Cable/Sat/XBOX/ BLU RAY, etc.) The image should be getting broadcast through the projector and speakers, at this point, as well as the kitchen TV.

****Please do not change any other settings on the receiver or remove or change any of the wires in the back. This includes playing with sound settings other than turning the volume up or down****

Playing iPods, Rhapsody, and Computer Audio:

Every stereo receiver in the house has an MP3 player hookup that plays through the CD player input. Just plug your iPod into the connecting wire and select iPod on the receiver to hear your MP3 player throughout the stereo system.

Back Hallway Stereo:

This receiver will play whatever is playing in the living room, but will play it on the back deck.

Fun Tip:

While out and about, take a few minutes out to film your children's faces very close-up so that the image fills the entire viewfinder. When you play it back for them on the big screen, their heads will be about eight feet tall, and they will get a real kick out of it!

Viewing Your Digital Photos:

The kitchen computer (located in the cabinet under the TV/computer monitor) has an external camera card box plugged into it that accepts all sizes of camera cards. This allows you to view pictures on the kitchen computer monitor, but they cannot be viewed on the big screen or living room television.

Using the Griddle :

This section is very long and is not intended to dissuade the use of the griddle. The griddle is a large piece of equipment and has very specific safety and cleaning procedures. Please review this section, and at the end of this section, you will find the instructions on how to turn it on. Please keep in mind that the griddle is INTENTIONALLY coated with vegetable oil that becomes dark after several hours. This is because it prevents rusting of the griddle when not in use, so please do not think the griddle has not been cleaned. It HAS BEEN CLEANED.

PER THE LEASE, THE GRIDDLE IS ONLY TO BE USED BY THOSE WHO HAVE COMMERCIAL EXPERIENCE COOKING ON GRIDDLES AND CLEANING THEM. PLEASE BE CAREFUL WHEN USING IT AS HOT GREASE WILL SPLATTER AND THE COUNTER TOP WILL GET VERY HOT WHEN THE GRIDDLE IS IN USE.

All griddle cleaning supplies should be stored in the cabinet under the island sink.

Depending upon how black the grill is will dictate which, or if, all of these steps below have to be followed to clean and polish it.

Cleaning the Griddle:

- ***Step 1***

Put on the big oven mitts to protect your arms from steam. Begin by using the large, two-handed scraper or the griddle scraper with the wooden handle to scrape as much into the grease trough as possible.

- ***Step 2***

While the grill is still hot, use the squirt bottle to spray water onto a small area of the griddle at a time and scrape vigorously with the wood handle scraper moving it toward the grease trough while the water is steaming. Some chefs mix a little lemon juice or white vinegar into the water to help clean.

- **Step 3**
Take the black griddle brick and sand the entire griddle surface. Take extra time and elbow grease to scrub out any remaining black spots.
- **Step 4**
Repeat step 2, but this time, use the short spatula for scraping (the one that fits perfectly in the grease trough) and apply extra water to help wash all the sanding brick particles into the grease trough.
- **Step 5**
It is now time to clean out the grease trough and drawer. Once the griddle surface is clean, use the short, flat-edge spatula that is the same width as the trough to pull all of the particles, water, and grease down into the grease tray hole. Finish with paper towels, and then clean out the grease tray in the sink with soap and water. Before replacing the tray, line it with aluminum foil so that the next tenant won't have as much to clean. **NEVER PUT HOT OR COLD GREASE or CONTENTS OF THE GREASE TRAY DOWN THE SINK DRAIN.**
- **Step 6**
IMPORTANT – Polishing and Coating with Oil
This step is very important, because not only does it help clean and polish the griddle, but also it coats it with oil to help keep it from rusting. If you don't do this step, the surface could look perfect, but two days later, it will turn to a pure sheet of rust, just from humidity in the air.

This process cleans and polishes best when the griddle is still warm, but it also works when it is cold. Place a griddle screen on the griddle, then a green, 3-M scrubby pad on top and a folded bar rag on top of that. Squirt some vegetable oil onto the griddle, and using this stack of sandwiched pads and towel, scrub the entire surface very hard to work the oil in and finally polish the griddle. When finished, use a paper towel for a final wipe of the griddle top. This will remove the last little bit of black residue

that the screen loosened up and leave the steel coated with oil to keep it from rusting once you leave.

If you're wondering why we didn't tell you how to turn on the griddle yet, it is because it gets very hot, including the face of it, where the dials are, the flange that overlaps the granite, and even the granite countertop around it. **It is very important that you keep everyone, especially children, away from it AND THE GRANITE COUNTERTOP AROUND IT, or they will be burned.** The cook assumes all responsibility for his or her own safety and for keeping others away from the griddle and countertop nearby while the surfaces are HOT.

As soon as you are finished using the griddle, the pilots should be blown out and the gas shut off. If the pilots are left on, the griddle top will remain hot enough to burn someone or melt a plastic bag to it.

Turning on the Griddle:

Please read this entire section. You can find a video on our website www.himmelscher.com under the FAQ questions illustrating these steps and that is the easiest way to do so.

or find the video at:

<https://www.youtube.com/watch?v=knbfPLakiO8>

The general steps required to turn on the griddle are as follows:

- **Step 1**
Turn the gas release valve to the on position that is found in the cabinet to the left of the griddle on the kitchen island. Inside of the cabinet is a cut out in the wall and you need to turn the knob to allow gas to flow to the griddle.
- **Step 2**
Once the knob has been turned you need to press the gas pilot button on the griddle and hold it down for sometimes up to several minutes! This allows the gas to flow into the griddle and start filling the pipes with gas.

- **Step 3**

Once the gas has filled the pipes, continue to hold the button down and reach under the griddle with a long kitchen lighter to light the pilot.

- **Step 4**

Once the pilot is lit you can turn the burners on and begin to cook.

Griddle Cooking Tip:

For the cook in the crowd, it is a great thrill to load up the griddle with breakfast foods while everyone watches their eggs, omelet's and pancakes come together before their eyes. Be sure to turn the warming drawer on below the griddle before you get started and use this to keep pancakes, meats, and potatoes in reserve.

Avoid cooking bacon or very greasy foods like it. The griddle may be the size of those at McDonald's, but the exhaust system is not. The ventilation screens are not capable of filtering out heavy grease.

Sink:

We do not have a garbage disposal. Make sure you use the drain strainer so that things other than water do not go down the sink to clog it up.

Trash and Recyclables:

All trash and recyclables must be stored in the top floor deck or the garage and transported to the community trash compactor prior to checking out. You will need a Masthope pass to access this trash compactor. Check with the Masthope Community Center for hours that the trash compactor is accessible.

Scratches to the Hardwood Floor:

There are felt pads on the bottom of all chairs on the hardwood floor. Should any of these come off, we do have replacements so please

notify us ASAP, and we will navigate to have the replacements put on. This is to prevent massive scratches and divots in the floor!

Design Element:

Truly “Custom” Kitchen:

What makes Himmlischer’s kitchen stand out above others? Well, the unique island griddle, integrated plasma TV/computer, and Disney-designed lighting are obvious innovations, but the cabinets and hardwood floors and trim take the terms “custom” and “attention to detail” to a whole new level.

You can’t buy these cabinets, trim, and hardwood floors in Home Depot or Lowes. Our designer started by selecting grain-matched maple and mahogany planks. Those were then milled, stained and cleaned in a dust-free spray booth to our specifications and later became the perfectly matched hardwood floors, doors and trim. If you notice, the floors, doors, and trim on the first and third levels are identically matched. If you run your finger over the finish, it is as silky smooth as the finish on a show car. For baseboard and door casings, we started with planks that were twice the width and thickness of traditional trims and had them routed to our own design.

The kitchen millwork, custom cabinets, and trim took four skilled finish carpenters more than a month to install. The island vent hood alone contains over one hundred precise cuts of finely pre-finished maple and mahogany hardwoods.

Collector Plates in Lighted Cabinets:

On display in the lighted kitchen cabinets are rare Royal Daulton china limited-edition plates, dating back to the early 60’s. **PLEASE DON’T OPEN THESE CABINETS OR TOUCH THE PLATES.** MISSING OR DAMAGED PLATES WILL BE OFFSET AGAINST YOUR SECURITY DEPOSIT.

Operating the Gas Fireplace:

The gas fireplace is operated by the black slender remote control mounted to the left of the fireplace. Simply aim it at the fireplace and press the button once to turn it off and on. Then wait 30 seconds for the fireplace to light.

Wood Fireplace:

The wood fireplace may only be used by returning guests who receive a 9 or 10 rating from our housekeeping company (see more on the rating system under “Check-out Instructions”). This is because great care and caution must be taken to bring in clean, bug and dirt-free wood, to not bang the walls while bringing the wood up two flights of stairs, to open the flu, and to close the spark screen and clean out the ashes before check-out. The fire should be small and controlled – not fed by paper flare-ups or a contest to see how big someone can make it.

INSTRUCTIONS FOR THOSE GIVEN PERMISSION TO USE THE WOOD FIREPLACE:

- **Step 1**
Buy only Fire Starters and Duraflame logs or clean, dry wood purchased in bundles from a supermarket or the Masthope General Store. These are easy to carry up the stairs without dropping dirt or damaging the walls, and one bundle is more than you can burn in a night. NEVER USE PAPER TO START A FIRE!
- **Step 2**
Store the wood in the far right deco-fireplace.
- **Step 3**
IMPORTANT – BEFORE PUTTING WOOD IN THE FIREPLACE, PUT YOUR HEAD COMPLETELY INSIDE AND LOOK UP TO SEE HOW THE FLU OPENS, CLOSES, AND LOCKS IN PLACE. OPEN AND CLOSE IT A COUPLE OF TIMES TO BE SURE OF ITS OPERATION AND THEN OPEN IT AND MAKE SURE

THAT THE CATCH ON THE ARM IS LOCKED INTO THE OPEN POSITION.

- **Step 4**

Load **THREE logs maximum** into the fireplace and use a Firestarter stick or log to get it started.

- **Step 5**

Close the screen COMPLETELY so that sparks can't jump onto the carpet.

- **Step 6**

Before departure, please be sure to close the flu and clean out the ashes. The best way to do this is to take a box and line it with a trash bag or bring the kitchen trash can over to the fireplace (with a new bag in it) and use a dust pan and brush or plastic cup to load ashes into the trash bag. The wood grate does not come out, but you can vacuum the last little bit of ashes from around it with the vacuum hose. **DO NOT USE THE VACUUM TO REMOVE THE BULK OF ASHES FROM THE FIREPLACE!**

Thermostats:

Do not set one floor to heat and the other to air conditioning.

Thermostat Location:

- Top Floor – On the dining room wall near the doorway.

Information Pertaining to the Second Floor – Bedroom Level **of** **Himmlischer Chateau**

Master Bedrooms' Electronics:

Each master bedroom is equipped with a plasma television, DVD player, and stereo receiver with two built-in, high-fidelity speakers in the bedroom ceiling and one in the bathroom and bathroom shower.

Shower, Playing iPods and CDs:

Since radio stations can be intermittent in the mountains, the best way to enjoy static-free music is to plug an iPod into the jack provided or bring CDs to play in the DVD player. You are welcome to hook up your own game systems directly to the bedroom televisions. Just be sure to return everything to the way that you found it upon checkout.

Bathroom Jacuzzis:

Be sure to fill up the Jacuzzi tub until the jets are covered before starting the pump. If the pump is allowed to run dry, it will need to be replaced and charged off of your security deposit.

Bathroom Picture Windows' One-Way Glass:

The big picture windows located in the master bathrooms allow you to see wildlife and skiers on the slopes from the master beds as soon as your eyes open in the morning – but don't worry – they can't see you. A 3-M window tint was applied to these windows, which allows occupants to see out during daylight hours without others being able to see. However, when lights are on inside at night, people can see in, so be sure to lower the blinds at night.

Close Insulated Window Shades to Maintain Temperature:

The big picture windows are great for bringing the outdoor views inside, but even the best-insulated glass allows temperatures to transfer. At times, this can make it difficult for the heat and air conditioning to keep up. To help maintain comfortable temperatures

inside, be sure to keep the insulated cellular shades closed as often as possible.

Jack and Jill Bedroom/Bathroom:

Always put a towel down on the bathroom floor outside of the shower door. Also, please be careful to keep water from spraying on the shower door in this bathroom. Due to the door swing, water could end up on the bathroom floor and leak onto the ceiling below. When your shower is completed make sure to dry up any water on the floor.

Washer and Dryer:

There is a washer and dryer on each bedroom level. On the second level, they are straight ahead on the closet at the end of the hallway.

Air Mattresses in Hall Closet:

There are two queen air mattresses in the hall closet.

Thermostats:

Do not set one floor to heat and the other to air conditioning.

Thermostat Locations:

- Top Floor – On the dining room wall near the doorway.
- Middle Floor – At the end of the hallway before the back bedroom on the left.
- Bottom Floor – Just inside the glass game room door, on the wall to the left.

Information Pertaining to the Ground Floor Level
of
Himmlischer Chateau

Skis, Boots, Pole, and Snowboards in the Garage only, Please!

Please carry the above items directly into the garage and never into or through the house – even if they are on children’s feet. Always stand skis, poles, and snowboards up in the rack provided along the garage wall and store boots in the cubicles above the boot-changing bench. The rack on the other garage wall, with smaller pegs, is for coats, gloves, and hats.

Shoes at Front Door Please!

We would greatly appreciate it if you would take your shoes off upon entering the house and leave them on the tiled entranceway at the front door or inside the garage.

Snow Removal and Snow Shoveling:

We employ a snow plowing company that will plow the driveway. They will do their best to plow around cars, but you should consider parking them close together on the left parking area before snow falls in order for the plow to clear all the way to the front door. The snow removal company does not provide hand shoveling. You will find a snow shovel by the front door or in the corner of the garage for those times when you may have to clear a path to your car or the front door.

Game Room Theater Electronics:

IT IS IMPORTANT THAT YOU SHUT OFF THE PROJECTOR WHEN NOT IN USE OR IT WILL OVERHEAT, AND THE PROJECTOR BULBS COST IN EXCESS OF \$300 EACH.

In the lower level theater, you can play XBOX Series X games, watch a DVD using the XBOX, or watch cable TV. Everything plays through the Pioneer high-definition audio/video receiver; HOWEVER, **YOU CANNOT ADD OR CHANGE GAME SYSTEMS OR HOME VIDEO CAMERA PLAYERS TO THE FRONT (THIS VIDEO JACK**

IS NOT WIRED TO THE PROJECTOR) OR TO THE BACK OF THIS SYSTEM. IF YOU TOUCH THE WIRES IN THE BACK OR EVEN ATTEMPT TO MOVE THE RECEIVER, WIRES CAN PULL LOOSE WHICH WILL RESULT IN A TECHNICIAN BEING CALLED AND COMING FROM A GREAT DISTANCE TO TROUBLE-SHOOT THE PROBLEM AND REPAIR IT. THE COST WILL BE OFFSET AGAINST YOUR SECURITY DEPOSIT.

To operate the theater, lower the theater screen using the rocker switch on the wall and turn on the projector using the labeled wall light switch. You must also turn on the Pioneer Elite Hi-Definition Audio/Video receiver and the individual component that you want to watch. Select the component using the dial to the right on the Pioneer receiver and look for the picture to appear in place of the blue light on the screen.

Cable Box:

The cable box shuts off if not used for several hours. If the picture does not come up, try pressing the cable box power button and be sure that the receiver is set to cable/sat.

Xbox/DVD Player:

Use the Xbox to play games and DVD movies, but it is **IMPORTANT THAT YOU SHUT IT OFF WHEN THE XBOX IS NOT IN USE OR IT WILL OVERHEAT.**

Projector Adjustments (Game Room Theater):

The projector does not normally need any adjustments unless someone touches it or bumps into it to knock the picture off center.

- **MOVING THE PICTURE UP AND DOWN:**

If you need to move the picture up and down, grab the projector with two hands and tilt it up or down.

- **ZOOM:**

If you need to make the projected picture smaller or larger to fill the screen better, manually rotate the outer ring around the projector lens.

- **FOCUS:**

To make the projected picture sharper, be sure that you are tuned to a high-definition channel and rotate the focus ring around the projector lens while observing the screen.

Thermostats:

Do not set one floor to heat and the other to air conditioning.

Thermostat Location:

- Bottom Floor – Just inside the glass game room door, on the wall to the left.

Golf Cart:

The golf cart is unfortunately no longer available for renters at the Masthope Mountain Community. New restrictions have now prohibited its use within the Community and we cannot provide it for renters use anymore.

Checkout Procedure
At
Himmlischer Chateau

Remove All Food:

Please make sure that you remove all food and beverages from the cabinets, refrigerator, and freezer. Spices in shakers are the only item that we encourage tenants to leave behind for the convenience of the next tenant and perhaps yourself someday.

Remove All Trash From Cans and the Building:

Trash cannot be left behind after your stay or we will have to hire a service to come and get it, and this will result in a charge off to your security deposit.

Dishes and Cooking Equipment:

Please make sure that all pots, pans, and dishes are cleaned and put away. The griddle should be cleaned, polished, oiled and ready for the next tenant.

Cleaning:

Straighten the chateau to leave it as you found it.
Floors should be swept and vacuumed and countertops wiped down.
Any spilled foods that are burnt onto the oven walls or range top should be cleaned before checking out, but it is not necessary to do a final polish of the kitchen sink, appliances, and bathrooms. Our freshen-up cleaning service takes care of this.

Hot Tub:

Be sure that the hot tub is filled up to the middle of the filter intake and that the chemical levels are tested and treated per the instructions in this manual. Set the temperature to 75 degrees and be sure that the light is off and the **COVER IS ON AND TIED DOWN.**

Outside Grill:

Be sure that the gas is shut off at the tank and that the grill is clean.

Thermostats:

Turn the heat down to 60 degrees in winter.

Turn the air down to 80 degrees in summer.

Windows/Blinds:

Make sure all windows are closed and locked.

Make sure the insulated shades are down.

Beds:

Please spread the comforters and pillow shams on the beds to keep them from wrinkling.

Electronics:**IMPORTANT :**

Please make sure that there are two PlayStation game controllers on the top floor electronics rack and that they are plugged in to charge.

Please make sure that there are 2 Xbox game controllers on the lower level electronics shelves and that they are plugged into the Xbox to charge.

Please also check the inventory list (taped to the electronics shelves) of house games, movies, and CDs and make sure that these items are left behind at these locations.

Take a Last Look in Each Room:

Before departing, check each room, including drawers, closets, and behind doors, to make sure no personal items from your group are left behind.

Masthope Passes:

We will provide \$150 towards renter's passes for access to Masthope Mountain Community amenities. Any additional costs are to be covered by guests. Passes are \$12 p/day - p/pass (12 pass max.).

Make sure you return your Masthope Passes to the Masthope Community Center. If it is not open when you leave, please put them where you were given instructions to leave them when you originally picked them up. Remember, Masthope will charge your credit card if you do not return them.