

# COACHELLA DREAMIN'

83637 Granite Pass Trail Coachella, Ca 92236

# WELCOME TO COACHELLA DREAMIN'

Welcome to your home away from home! We are delighted to have you as our guest, and it's our earnest wish that your stay with us will be relaxing, enjoyable, and unforgettable.

To help you settle in quickly and make the most of your stay, we've thoughtfully prepared a comprehensive guidebook containing all the information you need about your accommodations.

We've even included some insider tips on local attractions, restaurants, and other places of interest that we think you'll love! You'll also find crucial information on how to access your home and instructions on how to use the appliances and amenities provided.

Please take a few moments to browse through the guidebook and get acquainted with all the fantastic resources available to you. And, should you have any questions or concerns during your stay, please don't hesitate to get in touch with our team. We're always here to make sure you have a seamless and unforgettable stay.

Thank you for choosing our home, and we can't wait to hear all about your extraordinary stay!

Your Hosts at Coachella Dreamin'

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# WIFI Code









Password

Palmsprings24



# Check-In

CHECK-IN TIME IS 4 PM CHECK-OUT TIME IS 10 AM



If you wish to change your arrival or departure time, please notify us to see if we can accommodate you.

DIRECTIONS AND PARKING

The property is located in a residential neighborhood. Please use Waze or Google Maps for directions to the property.

Parking is available in the driveway and on the street.

# ACCESS TO PROPERTY AND SMART LOCK INSTRUCTIONS

Access code will only be active for your stay (4:00 pm the day of your arrival until 10 am on the day of check out).

To gain access to the property: You can enter the house through the front door.

To unlock it, press the Yale logo to illuminate the keypad. Enter the door code that will be sent to you the morning of your arrival. Press the Yale Logo again, and the door will open.

So that you know – the codes provided will only work during your stay. {BARR}, after {BCHECKINTIME} to {BDEP}, {BCHECKOUTTIME}.

Should you need help gaining access to the property, don't hesitate to contact Marcella at 484-651-2363



We kindly request ask that you treat our home with the same respect that you do your own.

Primary occupant agrees they are legally responsible for compliance of all occupants of the short-term vacation rental and their guests with all provisions of the Coachella Municipal Code.

Please note that the registered party will be held responsible for all guests staying on the property. Before check-in, the registered guest must complete the City of Coachella's Informational Sheet and provide a copy of their driver's license. Additionally, it is essential that the guest count is accurate as per the contractual agreement and that only registered guests are allowed on the property. No unregistered or overnight guests are permitted.

Smoking and vaping are not permitted on the property. Extra cleaning charges of \$450 WILL be applied in case of any odor or stain caused by smoking.

The city of Coachella had enforced a noise ordinance from 10:00 p.m. to 8:00 a.m. Avoidance of loud social events and parties is required. Please be mindful of the neighboring residents, as some are permanent residents. During the day, noise levels, including amplified sounds, including radios, televisions, and other electronic devices must be kept to a minimum. If any noise ordinance violation is detected, a warning will be issued, and your deposit (depending on the booking platform) will be forfeited.

No events or parties are permitted. Guests will be escorted off the property and no refund will be given.

# House Rules







If guests are suspected of carrying and/or using illegal drugs or engaging in unlawful activity of any kind, the authorities will be contacted, and guests will be asked to vacate the property immediately.

Please do not rearrange the furniture.

While no security deposit is charged on certain booking platforms, please note that you will be held accountable for any damages that may occur during your stay.

You must notify the owner immediately if an item is damaged or broken. You will be charged for stained, damaged, or broken items:

- Towels, sheets, and blankets: \$50.00
- Comforters \$75—\$100
- Household items: \$50 up to cost to replace
- All other items (i.e., cabinets, fixtures, etc.)

The actual cost to repair or replace damages will be billed to the guest.

# Pool/Spa



During the winter months, the pool runs approx. 60 degrees. Pool heating is available to 84 degrees for an additional \$75 daily. If you would like the pool heated, please let us know 48 hours before your arrival, as it takes longer in the winter to heat. The spa can be heated to 102 degrees at no cost for your enjoyment. Payment for pool heat must be made before the stay for the selected number of days.

The pool and spa heat should be turned off when not in use. If tenants are found to violate maintaining the pool heat to 84 degrees or below or the spa heat to 102 degrees or below, there will be an additional charge of \$75.00 per day for excessive heat. Suppose payment is not made within 24 hours of the request. In that case, the tenant acknowledges that the rental agreement will be immediately terminated, and the tenant will forfeit the remainder of any previously paid monies.

Guests are not permitted to adjust settings on outdoor pool equipment. If guests use controls on outdoor pool equipment, they will be changed for an additional \$100 per day.

The pool and spa controls (Labeled Granite Pool") are on the kitchen's Samsung tablet. We ask that you utilize these controls to turn the spa on and off.

Spa Heat: Turn on the filter pump, spa mode, and spa heater. The spa heat is programmed to operate on a timer, strategically set to limit prolonged exposure. Prolonged exposure to hot temperatures can lead to dehydration, overheating, and other health issues, so it's essential to listen to your body and not exceed recommended time limits. If the spa discontinues heating, please restart it using the tablet interface.

For Pool Heat: Turn on the filter pump and pool heat.

Please do not leave the spa running when not in use. Pool and spa heat should be turned off when not in use.

The pool and spa heat and controls are monitored remotely for compliance.



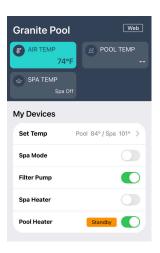
# Pool/Spa

SELECT THE IAQUALINK APP

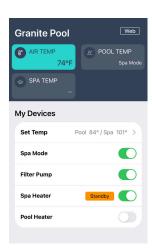


CLICK ON "GRANITE POOL"

POOL HEAT



FOR POOL HEAT: TURN ON THE FILTER PUMP AND POOL HEATER. SPA HEAT



TURN ON SPA MODE, FILTER PUMP AND SPA HEATER

# HEATING AND COOLING INSTRUCTIONS

You will find the units in the hallways on both floors that allows you to control the temperature of the home. If you are running the air conditioning unit, please do not set it below 78 degrees as you run the risk of freezing the unit, which can put it out of service for 12-24 hours.

Desert temperatures differ from those in other regions. Setting your thermostat to run automatically at 78 degrees Fahrenheit should be sufficient to cool your property. If needed, you can lower the temperature to a minimum of 74 degrees during the hottest part of the day to enhance cooling. However, setting the temperature below 74 degrees increases the risk of freezing the unit, which could lead to a prolonged period without air conditioning. Please turn the thermostat to 78 degrees during the cooler periods, evening, overnight, and morning.

We know the views are beautiful and we want you to enjoy them. When possible, please close the blinds and curtains to help maintain the interior temperatures. The hottest time in the desert is typically from 3:00 pm to around 6:00 pm, and this is when your air conditioner will be working the hardest to combat the intense natural elements.

# TRASH + RECYCLING

At the end of each stay, all trash and recycling are to be placed in the recycling container located on the side of the house by the garage.

Trash and Recycle pickup is on Friday.

# KITCHEN

All kitchen appliances and items are at your disposal for use. We request that you clean the appliances after use and ensure all dishes are washed and properly placed in their designated location.

When purchasing perishable items and drinks for your stay, try to buy pre-chilled products, especially if you plan to use them within the first few hours. In the summer months, it takes longer for warm items to cool down once placed in the refrigerator.

## PANTRY ITEMS

You are welcome to use pantry items located in the kitchen. Our team strives to ensure that they are fresh and not expired; however, it is ultimately your responsibility as a guest to check the expiration date before consumption. The host will not be held accountable for any issues arising from the consumption of these items.

Coffee and tea are also available for your use in the kitchen. The Keurig Pods, sugars, honey and creamers can be found in the drawers under the coffee machine. Sugar is placed in the pantry for your convenience as well.

# GRILL

You are welcome to use the outdoor BBQ grill during your stay. We kindly ask that you clean up after yourself and maintain the cleanliness of the grill. In case the grill is left dirty and requires additional cleaning, an extra cleaning fee may be charge

# LAUNDRY

The washers and Dryers are available for your use. A beginning supply of laundry items is in the canister. Stain remover and bleach are located in the cabinets in the laundry room. Please clean out the lint trap in the dryer before using it.

# LINENS AND TOWELS

You can find extra bath towels in each of the bathroom vanities, while pool towels are available near the sliding glass door. Please do not remove any pool towels from the property.

## BATHROOM AMMENITIES

Hairdryers are located in each bathroom.

Shampoo, Conditioner, Body Wash and Hand Lotion are located in each bathroom.

Please use makeup towels when removing cosmetics.

## STOVE/OVEN/BROILER

Always use oven mitts when using the oven or broiler drawer. When cooking, the oven, cooktop, broiler drawer and racks will become very hot which can cause burns.

DO NOT use oven or broiler drawer for storage. Items placed in oven or broiler drawer will catch fire.

Manual for stove can be found at <a href="https://manualsfile.com/product/k3c0w2xcoi3.html#readOnline">https://manualsfile.com/product/k3c0w2xcoi3.html#readOnline</a>

# TELEVISIONS/REMOTES

We would like to inform you that your house is equipped with 7 Insignia smart TVs distributed across various rooms. While these TVs offer convenience and entertainment, we have noticed occasional issues with remote functionality.

In some instances, you may find that a remote from one room does not operate the TV effectively. If you encounter such a situation, we kindly ask you to try using another remote to operate the TV. This may resolve the issue promptly.

If the problem persists despite using a different remote, we recommend checking whether the TV is set to the correct input. Sometimes, a simple adjustment in the input settings can resolve connectivity issues and restore normal operation.

# FIRE PIT

A gas firepit is located on the patio for your enjoyment. Please turn off when not in use

## PATIO

When using the patio, kindly use plastic dishware and cups, and refrain from using glass items as they are not permitted outside. Please note: occasional winds do occur in the desert, so we recommend all umbrellas are closed when not in use and at the end of your stay. leaving valuables indoors.

# OUTSIDE SURVELLIENCE CAMERAS

Video Surveillance cameras monitor the exterior of our home. Footage is considered private and may be used for liability purposes and to monitor compliance with the policies mentioned here. It in no way infringes upon the expectation of privacy in these public areas. It is important to note that the cameras do not violate the expectation of privacy in public areas and have been noted on booking platforms. Guests are strictly prohibited from attempting to disable, redirect, or obscure the cameras. Any violation of this policy will result in the forfeiture of the security deposit (depending on your booking platform) and may lead to eviction without a refund at the owner's discretion.

# Food & Drinks

Within Driving Distance

# OLD TOWN LA QUINTA RESTAURANTS

Experience some of the Coachella Valley's most inspiring places to dine while enjoying the charm of Old Town. Our restaurants and cafes are intimate and casual, and offer indoor and al fresco dining. Our local chefs love California cuisine and their brunch, lunch, and dinner menus feature everything from fresh fish, salads, and creative flatbreads to pizza, pasta, and steak.

The setting is perfect for a romantic night out, a lunch date, happy hour, Sunday brunch, or a quick espresso or dessert as you make your way around the shops at Old Town. https://oldtownlaquinta.com/restaurants-at-old-town/

## LAVENDERS BISTRO

Voted 'Best romantic Restaurant,' you will savor "New American Cuisine" which will captivate your palette. Lavender's serves only the finest, freshest and organic ingredients; from our pastries to our finest meats and freshly caught seafood. If you're looking for lighter fare, visit our 'famous' and lively Fireside Lounge where you will enjoy drink specials all night, and live music is offered from 4 p.m. to close.

# Food & Drinks



# TKB BAKERY

TKB was recognized as the #1 Rated Top Place To Eat/Best Reviews in 2108
TKB is a unique restaurant to say the least. The food, atmosphere, and family environment are something that everyone should experience. "The Kids" will have the entire family smiling from ear to ear while savoring one of the best sandwiches you'll ever have in your life.

## TACK ROOM TAVERN

# Saddle Up!!!!

Located at the beautiful Empire Polo Club in the City of Festivals, you'll find the Tack Room Tavern, offering fun and casual dining experience immersed in the history of the equestrian community we've served since 1987. We welcome visitors from around the world to enjoy our locals' haven for classic American cuisine, fresh cocktails, & live entertainment year-round!

# Things To Do



# THE LIVING ZOO

Specializing in the deserts of the world. The Living Desert Zoo and Gardens are like no place else. From African Savanna to wild Americas to Australian adventures. Guests will see over 500 animals representing over 150 species. An African safari offers opportunities to see cheetahs, zebras, and African wild dogs, as well as the incredible Giraffe Savanna. Giraffe feeding opportunities are offered daily and will be a memory to last a lifetime. The wilds of North America highlight mountain lions, jaguars, Mexican wolves, and more.



## PALM SPRINGS

Palm Springs, is known for its hot springs, golf courses, and spas. It is also noted for its many fine examples of midcentury-modern architecture. Its core shopping district along Palm Canyon Drive features, vintage boutiques, interior design shops, and restaurants.

# Day Trip Ideas







# **JOSHUA TREE**

Two distinct desert ecosystems, the Mojave and Colorado, come together in Joshua Tree National Park. A fascinating variety of land and animals make their homes in a land sculpted by strong winds and occasional torrents of rain. Night skies, a rich cultural history, a surreal geologic features add to the wonder of this vast wilderness.

# PALM SPRINGS TRAMWAY

No trip to Palm Springs is complete without a ride up the Tram! Ascend 8,000 ft. in the world's largest rotating tramcars. It is forty degrees colder at the top and a completely different universe. At the summit, you will find great hiking, horseback riding, cross-country skiing, and of course, some of the most incredible views on earth. On a clear day, it is possible to see Las Vegas.

# EL PASEO "THE RODEO DRIVE OF THE DESERT"

A unique nine-block shopping district filled with over 200 delightful discoveries... Shops restaurants, arts, and more!

# Grocery Stores



# **RALPHS**

Citrus Plaza 49908 Jefferson St Indio, CA 92201



# WALMART NEIGHBORHOOD MARKET

Neighborhood Market #282683053 Avenue 48, Coachella, CA 92236 Open · until 11 pm 760-262-8050



# **SPROUTS**

La Quinta Pavillion Shopping Center 79050 Hwy. 111, La Quinta, CA 92253 760-771-2485

Open Daily: 7:00 AM -10:00 PM

# Getting Around









# PRIVATE TRANSPORTATION

Need a ride? We got you covered. Instead of waiting for a driver - your driver will be waiting for you. We have partnered with several professional drivers who provide transportation for you to and from the airport and it is needed throughout your stay to the locations of your choosing. Contact the property manager at 484-651-2363 to schedule your trip.

UBER/LYFT

# Check-Out

# Check-out is at 10am

We hope you enjoyed your stay with us! If you would like a later check-out time please contact us and we will do our best to accommodate your request.

# LAUNDRY

Don't worry about making the bed as we will be washing all the sheets & blankets anyway. Please leave all bedding on the beds and place all used towels on the bathroom floors.

## KITCHEN AND PERISHABLES

Please place dirty dishes in the dishwasher and turn it on prior to leaving.

Remove unwanted items from the refrigerator.

Please place the trash and recycle in containers located in the garage.

# CLOSING THE HOUSE

Please turn off the fireplace/heater and all lights. Set the thermostat to auto-run at a temperature of 84 degrees in the summer

Close and lock all windows and doors

Notify the host that you have checked out



# IN CASE OF EMERGENCY DIAL 911

Police Non-Emergency 760-863-8990
Fire Non-Emergency 760-398-8895
JFK Memorial Hospital 760-347-6191

47111 Monroe Street, Indio CA 92201

# **Utilities**

Electric	Imperial Irrigation District	760-398-5811
Water	Coachella Valley Water	760-398-2651
Gas	So Cal Gas	800-427-2200

# **Local Property Management**

Marcella Clouser 484-651-2363

# Thank you

We are thrilled that you chose to stay with us!

Please share your memories and follow us on @CVLuxuryRentals

If any issues arise during your stay, please do not hesitate to inform us immediately. Your feedback is valuable to us and helps us enhance our hospitality service.

We would be honored if you could take a moment to share your experience with us by leaving a review after your departure. Your valuable feedback means a lot to us, and a 5-star rating would help us tremendously in our quest for excellence. In return, we would be delighted to return the favor and leave a glowing review for you as well!

Thank you for choosing to stay with us, and we cannot wait to welcome you back for another unforgettable experience at Coachella Dreamin'.

SAVE ON BOOKING FEES BY BOOKING DIRECT!

@ www.CVLUXURYRENTALS.com

or

contact marcella@cvluxuryrentals.com~484-651-2363



Your Hosts at Coachella Dreamin'