



THE OCOTILLO

82664 Redford Way
Indio CA 92201

Welcome to The Ocotillo

Welcome to your home away from home! We are absolutely delighted to have you as our guest, and it's our earnest wish that your stay with us will be relaxing, enjoyable, and unforgettable.

To help you settle in quickly and make the most of your stay, we've thoughtfully prepared a comprehensive guidebook containing all the information you need about your accommodations.

We've even included some insider tips on local attractions, restaurants, and other places of interest that we think you'll love! You'll also find crucial information on how to access your home and instructions on how to use the appliances and amenities provided.

Please take a few moments to browse through the guidebook and get acquainted with all the fantastic resources available to you. And, should you have any questions or concerns during your stay, please don't hesitate to get in touch with our team. We're always here to make sure you have a seamless and unforgettable stay.

Thank you for choosing our home, and we can't wait to hear all about your extraordinary stay!

Your Hosts at The Ocotillo
René and Jessica

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01. *WIFI Code*



SCAN ME!



Wifi Name

Frontier8832_5g



Password

9296524490

BY JOINING THIS WIFI, YOU AGREE NOT TO USE THE
WIFI FOR FILE SHARING AND DOWNLOADING
COPYRIGHTED CONTENT AND ILLEGAL ACTIVITIES.

02. *Check-In*

Check-in is at 4:00 PM | Check-out is at 10:00 AM

DIRECTIONS, PARKING & COMMUNITY ACCESS

If you have provided your vehicle's license plate information, you may access the community through any entry/exit points: Avenue 50, Avenue 48, Jackson Street, or the Main Gate (located at 48630 Monroe Street, Indio, CA 92201). As you approach the gate, please position your vehicle near the white bars so the system will scan your vehicle's rear license plate and allow entry/exit. Please note, however; that if you use the Main Gate, you must use the designated "GUEST LANE" for entry.

If an entry/exit gate does not open, although you have registered your vehicle, please go to the Main Gate, where security staff will review the entry attempt and resolve any issues. It is important to note that the Automatic Gate Entry System takes about 5-10 seconds to read your license plate, so please wait before proceeding to the Main Gate for assistance.

Rented vehicles: Please be sure to let your host know the license plate information when you get the car or while on the road to ensure ample time to update the information for access.

Please note: Street parking is not allowed between the hours of 1:00 AM and 6:00 AM. Please park in the garage or driveway during this time to avoid any possible citations

03 *Check-In*

Check-in is at 4:00 PM | Check-out is at 10:00 AM

DIRECTIONS, PARKING & COMMUNITY ACCESS

If you encounter any issues with the gate access system, please use the transponder located in the kitchen drawer next to the hallway. To use the transponder, simply hold the card up to the window on the driver's side of the vehicle, and the system will read the transponder and open the gates. If you experience any problems, please contact us, and we will be glad to assist you.

Please return the transponder and garage door remote to the drawer upon departure. Failure to leave the items will result in a \$75.00 replacement charge.

04.

House Rules



We kindly request that you treat our home with the same level of respect that you would treat your own.

Please note that the registered party will be held responsible for all guests staying on the property. Before check-in, the registered guest must complete the City of Indio Informational Sheet and provide a copy of their driver's license. Additionally, it is essential that the guest count is accurate as per the contractual agreement and that only registered guests are allowed on the property. No unregistered or overnight guests are permitted.

Smoking and vaping are strictly prohibited on the premises. Extra cleaning charges will be applied in case of any odor or stain caused by smoking.

Furthermore, the city of Indio has enforced a noise ordinance from 9:00 PM to 8:00 AM on Sundays through Thursdays and from 10:00 PM to 8:00 AM on Fridays and Saturdays. Please be mindful of the neighboring residents, as some are permanent residents. During the day, noise levels must be kept to a minimum. If any noise ordinance violation is detected, a warning will be issued, and your deposit (depending on booking platform) will be forfeited.

Please avoid rearranging the furniture during your stay.

No events or parties are permitted.

05. *House Rules*



If guests are suspected of carrying and/or using illegal drugs or engaging in unlawful activity of any kind, the authorities will be contacted, and guests will be asked to vacate the property immediately.

While no security deposit is charged on certain booking platforms, please note that you will be held accountable for any damages that may occur during your stay.

The actual cost to repair or replace damages will be billed to the guest.

06. *House Guide*

LANDSCAPING

Landscaping takes place on Thursdays to maintain the yard, both front and back.

POOL MAINTENANCE

Pool Maintenance takes place on Tuesdays and Fridays to maintain the quality of the accommodation.

GARBAGE/RECYCLING

Three containers are provided for your use. All trash, recycling, and compost must be placed in the appropriate container. Plastic bags can only be placed in the trash and compost containers. All recycled items must remain loose. No bags are permitted in recycling containers.

Trash day is Monday. We would greatly appreciate it if you could take out the garbage and recycling the night before.

07. *House Guide*

LINENS AND TOWELS

You can find extra bath towels in the vanities of both bathrooms, while pool towels are available near the sliding glass door.

KITCHEN

All kitchen appliances and items are at your disposal for use. We request that you clean the appliances after use and ensure all dishes are washed and properly placed in their designated location.

PANTRY ITEMS

You are welcome to use pantry items located in the kitchen. Our team strives to ensure that they are fresh and not expired; however, it is ultimately your responsibility as a guest to check the expiration date before consumption. The host will not be held accountable for any issues arising from the consumption of these items.

Coffee and tea are also available for your use in the kitchen. The Keurig Pods can be found next to the coffee machine. Sugar is placed in the pantry for your convenience as well.

HEATING & COOLING

You will find a panel on the wall that allows you to control the temperature of the home. If you are running the air conditioning unit, please do not set it below 78 degrees as you run the risk of freezing the unit, which can put it out of service for 12-24 hours.

08. *House Guide*

VIDEO SURVEILLANCE

Our home is equipped with video surveillance cameras that record the exterior of the property. The footage obtained is considered private and may only be used for liability purposes and to monitor compliance with the policies mentioned here. It is important to note that the cameras do not violate the expectation of privacy in public areas and have been noted on booking platforms. Guests are strictly prohibited from attempting to disable, redirect, or obscure the cameras. Any violation of this policy will result in the forfeiture of the security deposit (depending on your booking platform) and may lead to eviction without a refund at the owner's discretion.

DOOR CODE

Please access the house using the front door located on the left-hand side of the house. The keypad is located on the front door.

PATIO

When using the patio, kindly use plastic dishware and cups, and refrain from using glass items as they are not permitted outside. **Please note:** occasional winds do occur in the desert, so we recommend leaving valuables indoors.

GRILL

You are welcome to use the outdoor BBQ grill during your stay. We kindly ask that you clean up after yourself and maintain the cleanliness of the grill. In case the grill is left dirty and requires additional cleaning, an extra cleaning fee may be charged.

09.

House Guide

FIRE PIT

A propane fire pit is located on the patio for your enjoyment. To operate the fire pit, please follow these instructions:

1. Turn the valve on the propane tank counterclockwise to open it.



2. Turn the control knob on the fire pit counterclockwise to begin gas flow.
3. Use the long lighter provided to light the flame.



4. Once the flame is lit, adjust the flame height using the control knob.
5. Enjoy your propane fire pit!
6. When you are done using the fire pit, turn off the knob and close the propane tank valve.

Please use caution when operating open flames!

10 *House Guide*

FIRE PLACE

The fire place in the living room is gas. To operate the fireplace:

1. The gas key should be located on the wall (left of the fireplace)
2. Turh the key and light the fireplace with a lighter. It should turn on immediately.

If the key is missing from the wall. A spare key is located in the far left drawer in the kitchen.

11.

House Guide

P O O L

We have a heated swimming pool available for your use. It is typically heated to 85 degrees, please note that heating fees may apply. Reach out to your host if you'd like to learn more.

S P A

The hot tub is available for your use and is heated at no additional charge. It will be cold when you arrive and will take 30-60 minutes to heat up depending on the time of year.

The spa controller is located on the wall next to the hot tub and is set to a 2-hour timer. To operate:



1. Press the "SPA" button to start the jets. This will also start the 2-hour timer. If the jets turn off after 2 hours, press the "SPA" button again to reset the timer.
2. Press the "HEATER" button to turn on the heater. A red light will blink in the center of the controller. When the light is solid, the hot tub has reached its set temperature of 102 degrees.
3. Press the "POOL LIGHT" button to cycle through the colors until it lands on the programmed selection, a bluish-purple light.
4. **Note:** Pressing either of the buttons again will turn off that function.

Enjoy your dip in the hot tub!

12.

Lifestyle Center Pool/Spa



REGISTRATION

Included in your reservation is access to the community pools, Lifestyle Center, and other amenities. Before using these facilities, please notify your host so we can add you to the guest list. The Lifestyle Center is near the front gate entrance of the community at 48630 Monroe Street, Indio CA 92201.

POOLS

Although you have your very own private pool and spa, there are three community pools available for guests to use during their stay. The main pool can be found at the Lifestyle Center, but access requires registration.

For the two satellite pools, guests can use their temporary access card and the key found on the red tag. One of the satellite pools is located at the corner of Delano and Quinn, while the other is at the corner of Cochran and Truman.

You can find pool towels by the sliding glass door. Please be aware that if you lose your key or card, you will be charged a fee of \$100.00.

TENNIS / PICKLE BALL / BOCCE BALL COURTS

The courts are open for use on a first-come, first-serve basis. If you would like to reserve a specific time, you must go to the Lifestyle Center in person. To access the tennis courts, you will need the key located on the red key ring. Please be aware that losing the key will result in a \$100.00 charge.

13. Community Map



INDIAN PALMS
Community Association

www.IndianPalmsCommunityAssociation.com

Master Map

MAIN
GATE
ENTRANCE

LIFESTYLE
CENTER

- IP INTERVAL/HOA 10
- HOA 12
- HOA 14
- HOA 15
- HOA 18
- HOA 4827
- IP 4700
- IPCCA
- THE GREENS



14.

Food & Drinks



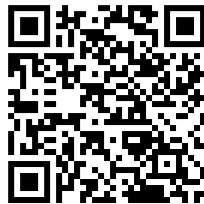
WITHIN DRIVING DISTANCE

OLD TOWN LA QUINTA RESTAURANTS

Experience some of the Coachella Valley's most inspiring places to dine while enjoying the charm of Old Town. Our restaurants and cafes are intimate and casual and offer indoor and al fresco dining. Our local chefs love California cuisine and their brunch, lunch, and dinner menus feature everything from fresh fish, salads, and creative flatbreads to pizza, pasta, and steak.

The setting is perfect for a romantic night out, a lunch date, happy hour, Sunday brunch, or a quick espresso or dessert as you make your way around the shops at Old Town.

Scan the QR Code below for a list of restaurants in Old Town La Quinta



LAVENDERS BISTRO

Voted 'Best romantic Restaurant,' you will savor "New American Cuisine" which will captivate your palette. Lavender's serves only the finest, freshest and organic ingredients; from our pastries to our finest meats and freshly caught seafood. If you're looking for lighter fare, visit our 'famous' and lively Fireside Lounge where you will enjoy drink specials all night, and live music is offered from 4 p.m. to close.

15.

Food & Drinks



WITHIN WALKING DISTANCE

HANGER 19

Drop by Hanger 19 for a drink or quick bite. Located inside the clubhouse at Indian Palms Country Club. Hanger 19 provides a variety of appetizers, sandwiches, burgers and much more.

TACK ROOM TAVERN

Saddle Up!!!!

Located at the beautiful Empire Polo Club in the City of Festivals, you'll find the Tack Room Tavern, offering fun and casual dining experience immersed in the history of the equestrian community we've served since 1987. We welcome visitors from around the world to enjoy our locals' haven for classic American cuisine, fresh cocktails, & live entertainment year-round!

16.

Grocery Stores



WITHIN WALKING DISTANCE

Walmart Neighborhood Market

83053 Avenue 48
Coachella CA 92236

DRIVING DISTANCE

Ralph's

49908 Jefferson Street
Indio, CA 92201

Sprout's Farmers Market

79050 CA-111N
La Quinta CA 92253

Trader Joe's

46400 Washington Street
La Quinta CA 92253

17. *Things To Do*

WITHIN WALKING DISTANCE

GOLF

The centerpiece of this resort is the 27-hole championship golf course. The golf course also offers a world-class practice facility featuring a double-ended driving range, two putting greens, and a complete short game area for chipping, sand play, and putting practice



LIFESTYLE CENTER

Lifestyle Center is located within the resort and includes a gym, salt water pool, tennis, pickleball, and bocce courts.

Guests listed on your reservation have access to the lifestyle center and all amenities. Before using the facilities each guest must visit the lifestyle center to obtain a temporary access card. Courts are available for use on a first come first serve basis. If you wish to reserve a time, you must visit the Lifestyle Center in person.

The tennis court key is located on the red key ring and will be needed to access the courts. Loss of the key will result in a \$100.00 charge.



18. *Day Trip Ideas*

WITHIN DRIVING DISTANCE

JOSHUA TREE

Two distinct desert ecosystems, the Mojave and Colorado, come together in Joshua Tree National Park. A fascinating variety of land and animals make their homes in a land sculpted by strong winds and occasional torrents of rain. Night skies, a rich cultural history, a surreal geologic features add to the wonder of this vast wilderness.



PALM SPRINGS TRAMWAY

No trip to Palm Springs is complete without a ride up the Tram! Ascend 8,000 ft. in the world's largest rotating tramcars. It is forty degrees colder at the top and a completely different universe. At the summit, you will find great hiking, horseback riding, cross-country skiing, and of course, some of the most incredible views on earth. On a clear day, it is possible to see Las Vegas.



EL PASEO

"THE RODEO DRIVE OF THE DESERT"

A unique nine-block shopping district filled with over 200 delightful discoveries.... Shops restaurants, arts and more!



19. *Getting Around*



PRIVATE TRANSPORTATION

Need a ride? We got you covered. Instead of waiting for a driver - your driver will be waiting for you. We have partnered with several professional drivers who provide transportation for you to and from the airport and it is needed throughout your stay to the locations of your choosing. Contact the property manager at 484-651-2363 to schedule your trip.

UBER

The fastest and most reliable mode of transportation in our opinion. Simply download the App and set your pick up location to 82664 Redford Way, Indio, CA 92201. The drive will have gate access.

20. *Check-Out*

Check-out is at 10:00 AM

We hope you enjoyed your stay with us! If you would like a later check-out time please contact us and we will do our best to accommodate your request.

LAUNDRY

Don't worry about making the bed as we will be washing all the sheets and blankets anyway. If you want to go the extra mile, you can peel off the sheets, and place them in the laundry room. It's not necessary, but appreciated.

Please place all used towels in the laundry room or on the bathroom floors.

KITCHEN AND PERISHABLES

Please remove all unwanted items from the refrigerator.

CLOSING THE HOUSE

Turn off the fireplace, heater/AC, and all lights. Set the thermostat to auto-run at a temperature of 84 in the summer and turn the heater off in the winter. Close and lock all windows and doors. Please notify the host that you have checked-out.

SAFE TRAVELS!

21. *Emergency*



IN CASE OF EMERGENCY DIAL **911**

Police Non-Emergency 760-391-4057

Fire Non-Emergency 760-347-0756

JFK Memorial Hospital 760-347-6191

47111 Monroe Street, Indio CA 92201

Front Gate 760-863-4161

Please note all guests must be registered by the owner/property manager before receiving access to the community

Utilities

Electric Imperial Irrigation District 760-398-5811

Water Indio Water 760-391-4038

Gas So Cal Gas 800-427-2200

Local Property Management

Marcella Clouser 484-651-2363

Leo Clouser 610-207-4589

The First Aid Kit is located in the Pantry Closet of the Kitchen.

A Fire Extinguisher is located in the Pantry Cabinet of the Kitchen.

A Fire Blanket is located in the Pantry Cabinet of the Kitchen.

Thank you

We are thrilled that you chose to stay with us!

Please share your memories and follow us on



@CVLuxuryRentals

If any issues arise during your stay, please do not hesitate to inform us immediately. Your feedback is valuable to us and helps us enhance our hospitality service.

We would be honored if you could take a moment to share your experience with us by leaving a review after your departure. Your valuable feedback means a lot to us, and a 5-star rating would help us tremendously in our quest for excellence. In return, we would be delighted to return the favor and leave a glowing review for you as well!

Thank you for choosing to stay with us, and we cannot wait to welcome you back for another unforgettable experience at The Ocotillo

SAVE ON BOOKING FEES BY BOOKING DIRECT!

@ www.CVLUXURYRENTALS.com

or

contact marcella@cvluxuryrentals.com~484-651-2363



Your Hosts at The Ocotillo