

Other details

Internet Access

We offer complimentary WiFi throughout the condo:

Network Name: ANA205

Password: MauiParadise

Pool Access

You will need a wristband to use the pool area. Wristbands should be on the counter of the condo when you arrive. If for some reason you don't see them or need more during your stay, please text Cinthia at 808-359-4531 with your room number and let her know you need more wristbands. You will also need a code to access the bathrooms by the pool. Codes are changed periodically. Current codes were included in your Check in Email

Electricity

110 V – 60 Hz

Air Conditioning instructions:

Since electricity is extremely expensive on the island, we kindly ask our guests to help us conserve energy.

We have fans in each room that do a great job cooling on their own. To turn fans on high, move the knob up to the first position above off (not all the way up as you would expect). All the way up is actually low.

Please make sure that windows and doors are shut when operating air conditioners and try not to set thermostat below 70 degrees. As a courtesy to our guests, we have not installed timers on our air conditioners, as we know how annoying it is to get up in the middle of the night to reset the timers. Please make sure AC is turned off when you are not in the condo. Our air conditioners have an economy mode that helps reduce the costs but will cause the unit to turn on and off frequently. This can be bothersome to some guests so if you are experiencing this, feel free to turn economy mode off.

Beach equipment:

Did you see the beach equipment we provide? It can be found in the bedroom closet and/or next to the cabinet in the living room. Feel free to enjoy the equipment during your stay but please rinse all sand before you return the items to our condo. Also, if an item should break during your stay, please replace it.

Washer and Dryer:

I am sure many of you already know how to use a washer and dryer. However, we recently traveled to Italy and for the life of us, we could not figure out how to use the machine. We are including instructions for our international guests.

To use the washing machine, put half a capful to one capful (depending on size of load) in washing machine along with your clothes. If washing the condo's linens, please wash whites separately from any colored fabric.

On the first knob, select appropriate setting for the type of clothes being washed. Set temperature with second knob and push the start button.



To use the dryer, Set the knob to the desired time and then push the start button.



TV Remotes:

To use the TV, the input source needs to be set to HDMI1. If they power on the tv and box but the TV says no signal, you will need to change the source:

To do this press CBL on remote, then at the bottom right of the remote is a button labeled "video source" press this button until on screen reads HDMI1



Mastering your remote

Here are some of the most important buttons on your remote

Turning your TV and Set-top box on and off:

You can control the TV and set-top box using the remote provided to you by Spectrum

To turn on your TV and cable service:






TV: Press TV button, then POWER button

Cable: Press CBL button, then POWER button

To turn off our TV and Cable Service:

Cable: Press CBL button, then POWER button

TV: Press TV button, then POWER button

-  **GUIDE** Browse what's on now or what's coming up over the next 24 hours. Click twice to sort by HD, On Demand or Favorites
-  **MENU** Access all your key options, including a Features Tour of your Guide
-  **INFO** Program information and navigation
-  **On Demand** Access a variety of On Demand options
-  **LAST** Sends you back to the last channel you were watching

Reference the 'TV' section of your welcome booklet for more information on your remote and TV services

Questions about your channel line-up?

<https://www.timewarnercable.com/content/twc/en/tv/channels-lineup.html/>

House Policies:

The resort has a strict No Smoking policy, there is no smoking allowed anywhere in the resort, other than the designated smoking areas. If there is any evidence that smoking occurred in the condo or on the lanai, you will forfeit your damage deposit and could be fined an additional \$250 from the resort.

Many sunscreens and beauty products contain chemicals which can stain and ruin the linens. Please use the complimentary makeup removers found in the bathrooms to help us.

With the heavy rains and recent storms, there have been more pests than normal on the island. Please help us keep them out of our condos, by not leaving any food out and emptying trash frequently. There are trash cans located throughout the resort that are emptied multiple times a day, plus dumpster in the rear of the resort. We also proactively spray our condos on a monthly basis. Our maintenance crew will leave a notice on your door, if they intend to spray during your stay. They use an organic based spray that is nontoxic to humans. Although you do have the option of opting out if you have health concerns, we ask for your help in allowing them to spray, if possible.

Door Lock:

You were given a customized door code for the duration of your stay. Your code will stop working at 11 am (unless other arrangements were made) on the day your reservation ends.

Many guests find it easier to remember a personal code composed of numbers meaningful to them.

How to Personalize a Code:

- Enter assigned code into the lock
- Then enter “#”
- Then enter six digits of your choice

Your personalized code will work; however, if you forget your personal code, go back to your original assigned code to open the door, then generate another personal code.

If you arranged for an early check-in or late checkout your code may have a prefix like 7*#####. If this is the case, if you create a customized code, your new code will still include the prefix up to the * and then will be the 6 digits of your choosing.

Check out:

Before departure, please be sure to do the following:

- ☐ Sign our guestbook. We love to hear from our guests. If you have any suggestions or see anything that can be improved, please email us at Info@MauiParadiseRentals.com
- ☐ Take out all trash. There is a trash and recycling center located the rear back left corner of the resort (If you are standing on street facing lobby)
- ☐ Check all drawers, closets and cupboards for personal belongings. Check all outlets for phone, tablet, and game chargers.
- ☐ Turn off lights, appliances, air-conditioners, ceiling fans or other electronics.
- ☐ If you used any beach items, please make sure that all the sand is rinsed off before returning to the condo.
- ☐ Lock all doors (including sliders)
- ☐ Check-out time is 11 a.m. Please depart by 11 am so we can prepare the house for our next guests.

Have a safe journey home! We hope you enjoyed your stay