

To Tidewater 2808

We are so glad you chose to stay at our vacation home and it is important your stay, with us, meet your expectations.

This guest book is packed full of useful information about the property & community; we hope you find it useful - - we welcome any recommendations for improving this guestbook and/or your stay with us.

We hope you enjoy
Your visit at Panama City Beach
&
Your stay at Tidewater 2808!

Phone (Voice or Text): 509-998-9565 Email: <u>tidewater2808@gmail.com</u>

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1. Tidewater Specific Information

Tidewater Resort Map Link – <u>Select Here</u>

• <u>Tidewater Security:</u> (850)-867-2075

• Tidewater Registration Desk: (850)588-5001 – Option 1

• Tidewater Resort Amenity Information

Tidewater Resort Amenity Information		
•Unit 2808 does NOT include vendor beach chair services; if you want to rent them, the vendor's number is (850) 235-3274		
Developing Charles	• Inside the unit, we do provide Four (4) Tommy Bahama beach chairs &	
Beach Chair Service	Two (2) beach umbrellas.	
	Located in kitchen pantry.	
	Please return these chairs to this same location before checking out, so that future guests can utilize these too.	
	• 6 am to 10 pm	
	Must be over 18 years old	
Fitness Center	Close toe shoes and shirts are required	
	Exercise area is not monitored, read all instructions	
	Operation of all equipment is considered at your own risk	
	• 8 am to 10 pm	
Pool, Hot Tubs and	Pool, Hot Tubs and • No Glass or Food allowed	
Spa:	Coolers must be small enough to fit under chair	
	Kids under 12 must be accompanied by an adult	
	Hours of operation are seasonal & posted outside of the theater.	
Theater	NO food or beverages are permitted inside the theater Suring year is not no motified.	
	Swimwear is not permitted Children under the age of 12 must be accompanied by an adult	
	Children under the age of 13 must be accompanied by an adult.	
Game Room	Hours of operation: 8 am to 10 pm	

Tidewater Resort On-Site Meal/Food Options

- o On-Site restaurant called "Waves" is located on the 1st floor where you can order quick meals for eat-in or take out. Their phone number is 850-235-4500.
- On-Site store is located on the ground floor at the west end of the building that offers soft drinks, ice cream, snacks and beach toys.

Additional Parking Options:

- Tidewater Resort may only provide Unit 2808 with ONE parking pass for our guest, since an owner vehicle is parked onsite. If you have additional vehicles or an oversized vehicle (i.e. trailer, etc.), below are some additional options:
 - Panama City Beach Visitors website has some additional public parking options. Select this <u>LINK</u> to open their website.
 - There is also a parking lot across the street from Tidewater; which is not affiliated with Tidewater, but privately owned. Parking passes are sold, between 10am-9pm, at Longboards Restaurant & Bar, (850)249-4547.

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• Elevator Helpful Hints:

- There are 7 high-speed elevators at Tidewater that normally whisk you between floors. The elevators are numbered #1 (starting at the WEST end of the building) thru #7 (EAST end).
 - The #1 elevator is located near the west pool, and the #7 is located near the east pool.
 - Elevators #2 and #3 are together in the west/central stack
 - o Elevators #4, #5 & #6 are located together in the east/central stack.
- During quiet and/or normal times, any of the elevators should work marvelously. If you do experience a long wait time heading down, please do not hesitate to call or text security at (850)867-2075; they will have an elevator sent your way ASAP.
- During the busy times, all of the elevators can be challenging, but generally the system works pretty well. However, just like many other resorts, Tidewater's primary check-in/check-out day is Saturday, and during the very busy spring break and summer, on Saturdays, the Tidewater elevators are heavily use, so please plan accordingly.
- Some hints and tips for those busiest Saturday:
 - When at Tidewater on Saturday, try and plan for minimal elevator usage on that day
 - Elevators # 1 & 7 might offer the best opportunity because they are the most "hidden"
 - When going "up", catching an elevator on the Ground floor may work better than encountering a potentially full elevator on the 2nd floor.
- If you check out during the weekend of June and July, you may want to load your luggage in your car the night before as luggage carts are in high demand during the weekend mornings. Use caution and do not leave valuables inside the car.

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2. Unit 2808 Specific Information

- Any questions or concerns, before or during your stay, please <u>contact Laura immediately at</u> (509)998-9565 (voice or text)
- Wi-Fi: Username: TDW-2808 Password: 5099989565
- Please adhere to the rules of our signed rental agreement. Agreed rules include:
 - No SMOKING/VAPING inside the unit or on the balcony.
 - No pets are allowed inside the unit.
 - > Property can only be occupied by the # of individuals listed in the rental agreement.
 - ➤ The balcony sliding doors must be kept closed, except for entering and exiting the balcony.
 - Keeping the doors open for extended periods of time, negatively affects the indoor humidity levels, causing issues (i.e. A/C, mold growth, corrosion, etc.) If the doors are left opened for extended periods of time, the heating/cooling system will automatically turn off
- Having fun is always a priority on vacation, but please understand that this is our second home and we want it to be presentable to everyone that visit. We kindly ask you to:
 - Please clean off all sandy items at the shower on the beach and let dry before bringing into our home.
 - Please help us to keep sand out of the condo, the best you can, by removing shoes and/or keeping off the furniture when in sandy or wet clothing.
 - Please do not remove make up with our washcloths; it may damage the washcloth.
 - Please do not open the balcony door and front door at the same time. When the balcony door is open, it creates a suction that causes the main door and bedroom doors to slam; this could cause bodily injury and pictures to be knocked off the wall.
 - We truly appreciate your help with helping us maintain a beautiful home.

• Check out Instructions:

- o Place all garbage in the trash chute, located on the west & east end of the walkway.
- Load and run the dishwasher.
- Leave the used towels in the tub.
- o Take all sand toys or any other items you purchased, with you, please.
- Please leave our home tidy.
- Please text our cleaner at (850)771-8165 upon check-out

- <u>Changing Door Code to a Personalized Code</u>: If you prefer to set a different door code upon your arrival, instructions to personalize you door code is listed below:
 - ➤ Key the original code into the lock followed by a # sign, and then enter a new 6-digit code. It is mandatory to use six (6) digits for the personalized code. Note: If you had a prefix (i.e. 3*) before your original code, follow the same procedure but remember to continue using your prefix along with your personal code.
 - For example: If your original code is "3*923845" and you would like to change it to 123456. Standing at the lock you would enter "3*923845" into the lock followed by "#123456". The new personal code is now 3*123456 as it still requires you to enter your prefix when using the code.
 - Another example: If your original code is 311999 and you would like to change it to 123456. Standing at the lock you would enter "311999" into the lock followed by "#123456". The new personal code is now 123456.
 - ➤ Both the "Original" code and the "Personal" code will both work and will expire on the designated date.

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• TV Instructions

 Each TV has a Vizio remote (pic below) and are labeled what room/tv the remote is synced to:







Living Room Vizio TV Remote

Master BR Vizio TV

Guest BR Vizio TV

- To access streaming applications, using the Vizio remote, either:
 - Select the application using the buttons at the top of the remote or
 - Select input on the top left of the remote, which will display input options on the TV screen, select "Vizio Home"
- To access WoW Cable and/or Vizio WatchFree+ Channels:
 - select Input (upper left corner of remote)
 - o select "WatchFree+" or "Antenna which lists the last channel viewed"
- To view channel lineup guide:
 - Select the arrows outside the "ok" circle button on the vizio remote, to move up/ down, left/right
- If you want a specific category of TV, follow the instructions on the display:
 - Hold down the "OK/Middle of Circle" to Jump to a Category on the right of the screen select category you want, by pressing the up/down arrows of the remote
 - If you want local channels and channels provided by 'WoW cable provider', select the category "<u>Antenna</u>".
- Vizio WatchFree+ Channel Guide: SELECT HERE
- Antenna/WoW Cable Provider Channel Guide: SELECT HERE
 - WoW Cable Provider/Antenna Channels' TV Programming Schedule: SELECT HERE

• Other useful TV information:

- 1. If for some reason there are no channels listed under "<u>Antenna</u>", the TV may have been reset in error; to fix this, it will need to find channels again by following the below instructions:
 - Select Input "WatchFree+"
 - o Select "Settings" spin wheel on the left of the TV screen.
 - On the left side of the screen, select "antenna settings" and "Find New Channels", this will take some time to complete, but should find about 81 digital channels.
 - o Confirm zip code "32413"
- 2. If you want to use the number pad to select a channel, inside of scrolling:
 - While WatchFree+ is launched, press the "WatchFree" button on the VIZIO remote to bring up the on-screen number pad.
 - You can now use the on-screen keypad to enter in the channel number you would like to select.

Loss of Power – Resetting Air Conditioning Unit

- After a power outage, sometimes the A/C needs to be reset to work properly. Below are the steps to reset the A/C
 - Turn the thermostat to the off position
 - Turn off the breaker (located near the washer/dryer; breakers 2 & 4, upper right had corner) to the A/C unit for a count of 10 then turn back on
 - Set the thermostat to cool and wait to hear the compressor engage. This can take up to 10 minutes some time.
- If the A/C does not properly reset, please contact Laura (509)998-9565 (text or voice)

Refrigerator Helpful Hints

- When placing warm items into the refrigerator it can take a little time for everything to get cold. To help getting your items cold quicker:
 - Try not to place boxes of any type in the refrigerator.
 - Try to not overload the top shelf.
 - Place drinks in coolers to avoid overloading, at least until food items have had enough time to cool.
- o If the freezer is cold, the refrigerator is working correctly.

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3. LOCAL EMERGENCY INFORMATION

LOCAL EMERGENCY CONTACT INFO DIAL 911 IN AN EMERGENCY			
Tidewater Resort Security	(850)867-2075		
Bay County Sheriff's Office	(850)747-4700		
Panama City Beach Police	(850)233-5000		
Fire Department (Fire Station #1)	(850)233-5120		
Fire Department (Fire Station #2)	(850)233-5125		

Urgent Care Centers			
Beach Medical Express	11038 Hutchinson Blvd.	(850)588-5778	
Fast Track Urgent Care	12234 PCB Pkwy	(850)233-2323	

Hospitals		
Bay Medical Sacred Heart	615 N. Bonita Ave. PC	(850)769-1511
HCA Florida Gulf Coast Hospital	449 W. 23rd St. PC	(850)769-8341

Flag Warning Text Information
To receive texts for the Flag Warning System, please go to the link below and follow the directions
https://eztxt.s3.amazonaws.com/22172/widgets/56e730180e2336.68868721.html
or the website
www.visitpanamacitybeach.com/things-to-do/beaches/beach-safety/



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4. Other Useful Local Information

o Leave No Trace Ordinance, Leave only Footprints on Panama City Beach

- Panama City Beach is known for having the "World's Most Beautiful Beaches," and we want to keep it that way for the enjoyment of everyone! For this reason, the "Leave No Trace" ordinance was issued for Panama City Beach in 2012.
- o Simply put: Anything you bring to the beach should also leave the beach with you.
- The Leave No Trace ordinance (also known as Leave Only Footprints) states that all personal items will be removed and disposed of if left on the beach between the hours of 7:00 pm and 7:00 am CST. These items include, but are not limited to: tents, chairs, toys, umbrellas and coolers.
- The County, City, Tourist Development Council and beach maintenance contractor do not assume any liability for any items left on the beach after 7:00 pm. Items left on the beach will be removed and disposed of.
- o The Leave No Trace ordinance is currently in effect and is active year-around.
 - Bay County Ordinance No. 12-14 and 12-37
 - City of Panama City Beach Ordinance No. 1242

• Turtle Season (May 1st through October 31st)

- Don't use flashlights on the beach at night; use only red LED/amber in color lights.
 The reasoning is that lights may discourage sea turtles from nesting and lead baby turtles away from the water.
- o If you spot a nesting sea turtle or notice hatchlings on the beach, call the Panama City Beach Police at (850)233-5000. You may watch the turtle prepare her nest as long as you avoid crowding her, and do not shine lights on her or take flash photos.
- Holes left on the beach are hazardous at night and the sea turtles and people will fall in them! Please fill all the holes you or your family may dig.

Protect the Dunes

- Sand dunes are the first line of defense against storms and act as a buffer to protect home and natural habitats. Dines also reduce disorientation of turtles by providing a vegetative light buffer between development and the nesting beach.
- You can help by using dune walkovers and designated beach access points to cross the dunes.

• Wildlife Hotline # is 888-404-3922 to report Injured wildlife

• <u>Useful Links for Local Attractions, Food, etc.:</u>

- o https://www.visitpanamacitybeach.com/
- o https://www.pcbeach.org/attractions-and-things-to-do/
- o https://www.pcbeach.org/nightlife/

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